

Environment and Enterprise Directorate
Corporate Director – Caroline Bruce

Messrs D. Diamond and R, Barlow
35 Clewer Crescent
Harrow Weald
HA3 5QA

27th November 2013
Our ref:RJM/CCR13-0352
Your ref:

Dear Mr Barlow

Petition regarding the footways in Windsor Road and Clewer Crescent

I refer to the petition recently presented on behalf of the residents of Windsor Road and Clewer Crescent and have been asked to respond on behalf of the Council. As the number of petitioners has exceeded thirty I am, in accordance with the Council's policy, writing to you only as you have presented the petition. This response will be published on the Council's website and a copy sent to the Ward Councillors.

The views and concerns of all residents are noted however in order, as far as possible, to produce a fair and unbiased borough wide resurfacing programmes based on priority, the Council developed and uses a scoring system designed to eliminate personal preferences. This system combines the results from structural surveys of each road, carried out by consultants on behalf of the Council, with scores based on the usage, the risk factor, corporate objectives and impact. The extent of the programme is limited by the available budget and is prioritised on the scores given to each road.

Consequently I regret that Windsor Road and Clewer Crescent are not included in the current programmes for footway works.

However all footways in the borough are inspected on a periodic basis between three and four times a year. As a result of these inspections localised repairs are implemented where a defect exceeds the Council's intervention levels and is considered to be a potential hazard to pedestrians or vehicle users.

Unfortunately there is only a finite budget and I trust you will appreciate the need to target road maintenance on a priority basis.

Yours sincerely

Rodney Mason
Senior Engineer
Highways Maintenance
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c.c. Cllrs Chauhan, Ferrari and Greek