

# Harrow Vitality Profiles

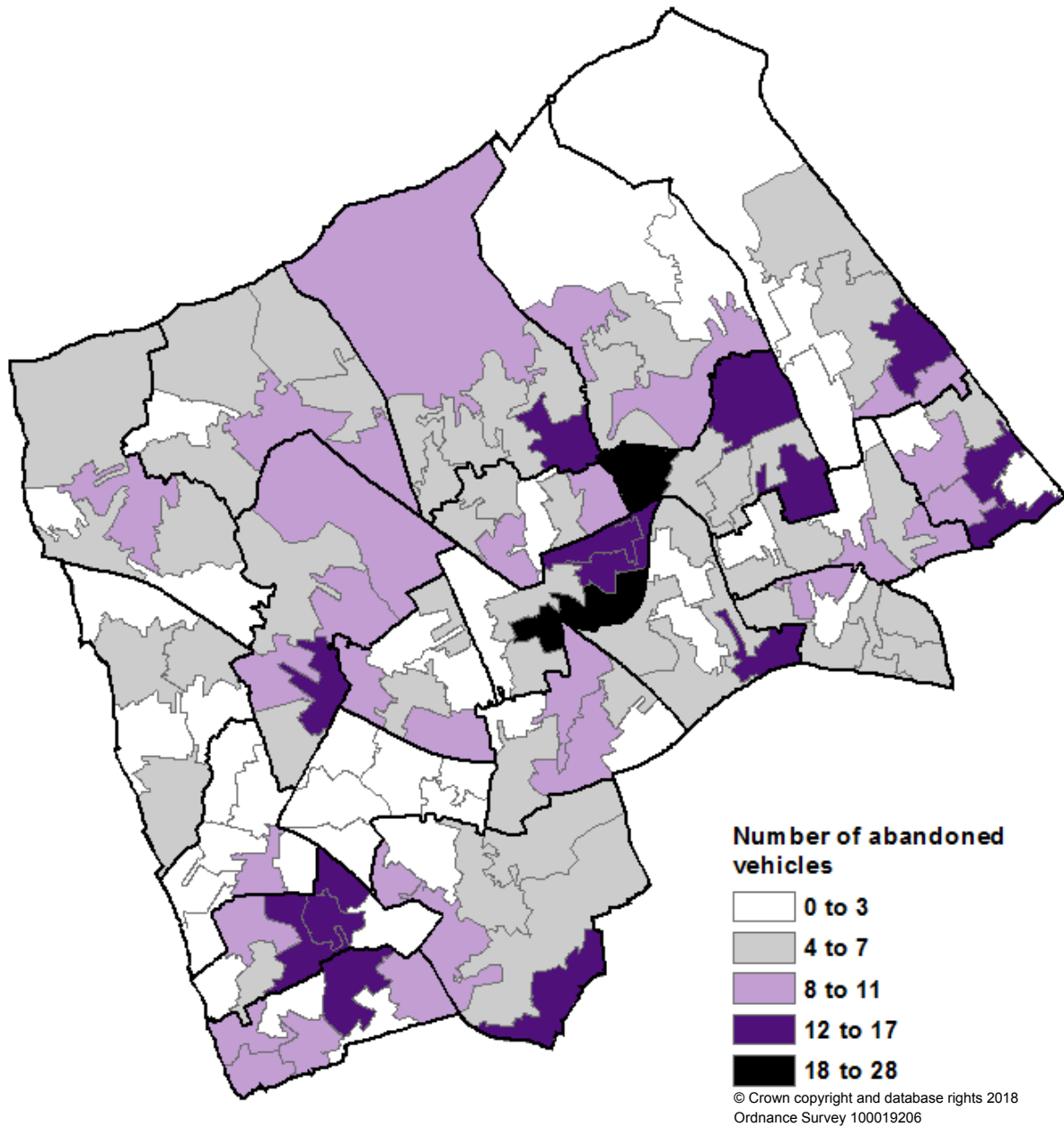
## 2018 - 2019

### Environment



# Abandoned Vehicles

Source: Harrow Council



- There were 1,014 abandoned vehicles found in Harrow in 2017/18
- Belmont had the highest number of abandoned vehicles, a rate of 20.2 per 1,000 households more than any other ward and had 8.6% of all abandoned vehicles in Harrow where the location was recorded
- West Harrow, with 11, had the lowest number of abandoned vehicles, a rate of 2.8 per 1,000 households
- The main concentrations of abandoned vehicles were in the centre, south-west and east of the borough

## Abandoned Vehicles, April 2017 - March 2018

Source: Harrow Council

Abandoned vehicles have a negative impact on the local environment and lower the quality of life for local residents. The council will deal with any vehicles reported as abandoned on local roads or property (including private property). The vehicle will be removed if it is causing a public nuisance.

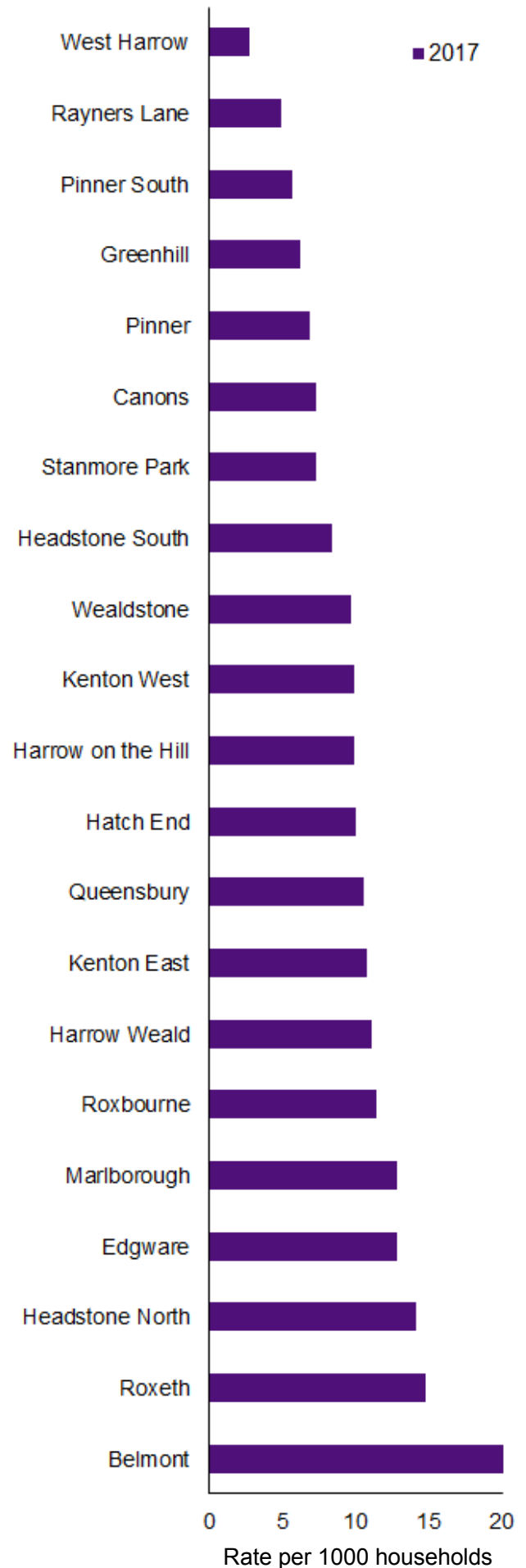
There were 76 abandoned vehicles in Belmont in 2017/18, a rate of 20.2 per 1,000 households, the highest number and rate in the borough. Roxeth and Headstone North had the next highest rates, at 14.8 and 14.1 respectively. Marlborough had the second highest number of abandoned vehicles (60) and Roxeth the third highest (59). With a difference of 16 abandoned vehicles and a rate of 5.4 per 1,000 households between Belmont and the next highest wards, the biggest differences by far between consecutive wards for both metrics, this highlights Belmont as a hotspot within the borough for abandoned vehicles.

West Harrow had the lowest overall count (11) and lowest rate (2.8 per 1,000 households). The next lowest being Rayners Lane with 19 abandoned vehicles and a rate of 4.9 per 1,000 households.

The LSOA with the highest number of reported incidents was in Belmont, with 28. This was followed by a LSOA in Marlborough which had 23 incidents. These were the only two LSOAs with over 20 abandoned vehicles in 2017/18. There were eight LSOAs with no abandoned vehicles, these were in Edgware, Kenton West, Marlborough, Pinner South, Queensbury, Rayners Lane (2) and West Harrow. The average number of abandoned vehicles per LSOA is 6.4.

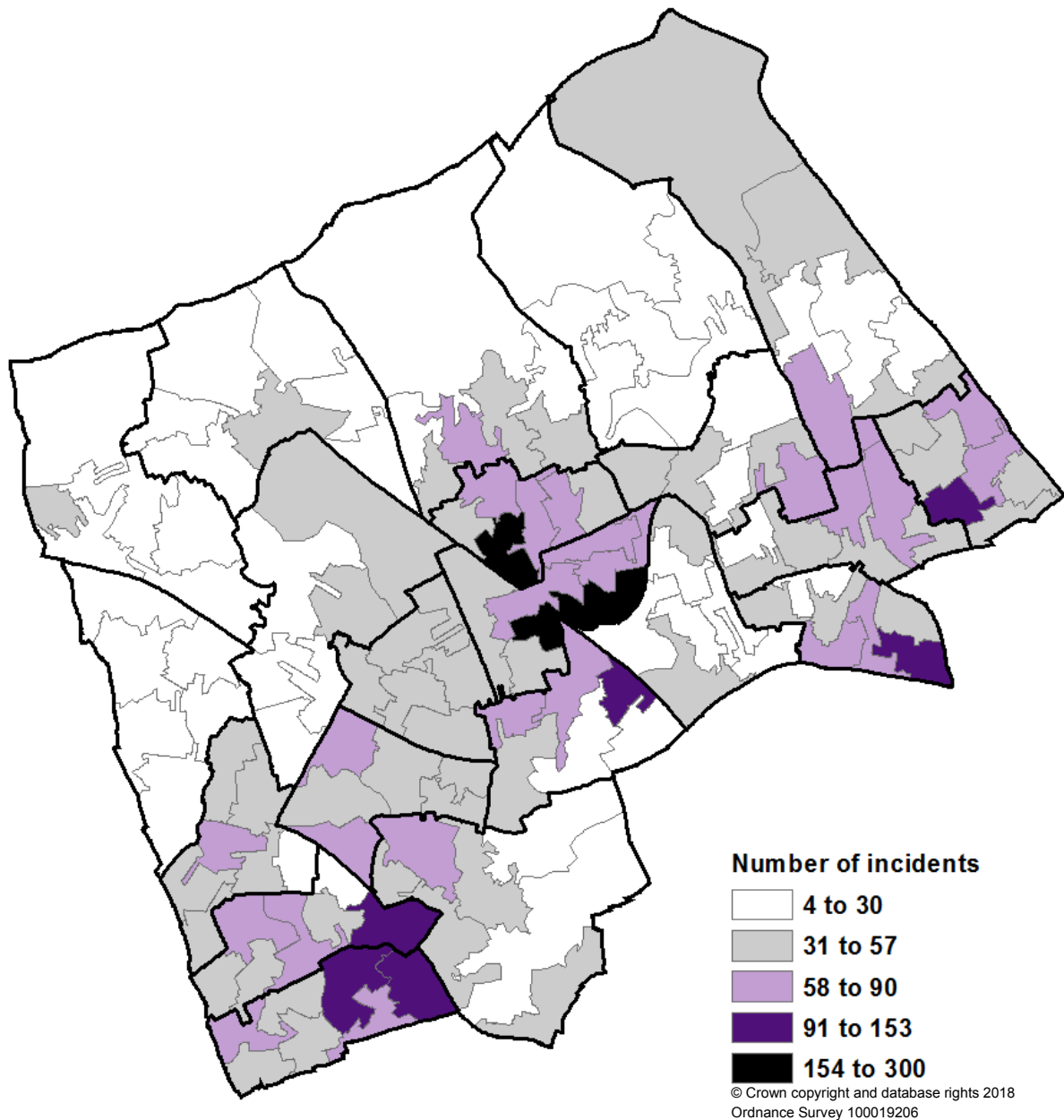
A vehicle is not deemed 'abandoned' if: it is parked legally on a highway (with no restrictions in place), if it is taxed, if it is in good condition or not causing an obstruction.

*It should be noted although there were 1,014 abandoned vehicles in Harrow, only 880 were able to be geographically mapped, due to no geographical location being given in the dataset. This is most likely due to the vehicles being found in more remote locations, such as at roadsides with no properties nearby. Therefore, assuming what end of a road a vehicle was found, without further geographic guidance, could serve to inflate and conversely lower numbers for an area.*



# Fly Tipping

Source: Harrow Council



- In 2017/18 the number of reported fly tipping incidents in Harrow was 6,267, this is where the amount of waste that would fill a car boot or bigger was left without authority. This is a decrease of 29.6% since 2011/12
- Marlborough had the highest number of reported incidents of fly tipping with 588, around 9.4% of all incidents in Harrow
- Hatch End ward had the lowest number of reported incidents of fly tipping with 100, around 1.6% of all incidents in Harrow
- Most reported fly tipping incidents were concentrated in the centre, east and south of the borough

## Fly Tipping, April 2017 - March 2018

Source: Harrow Council

It is an offence to illegally dispose of waste, this is colloquially known as fly tipping. Fly tipping figures include commercial waste left on street and waste left alongside street waste bins.

The data displayed in the graph and map highlight the location of reported incidents of fly tipping.

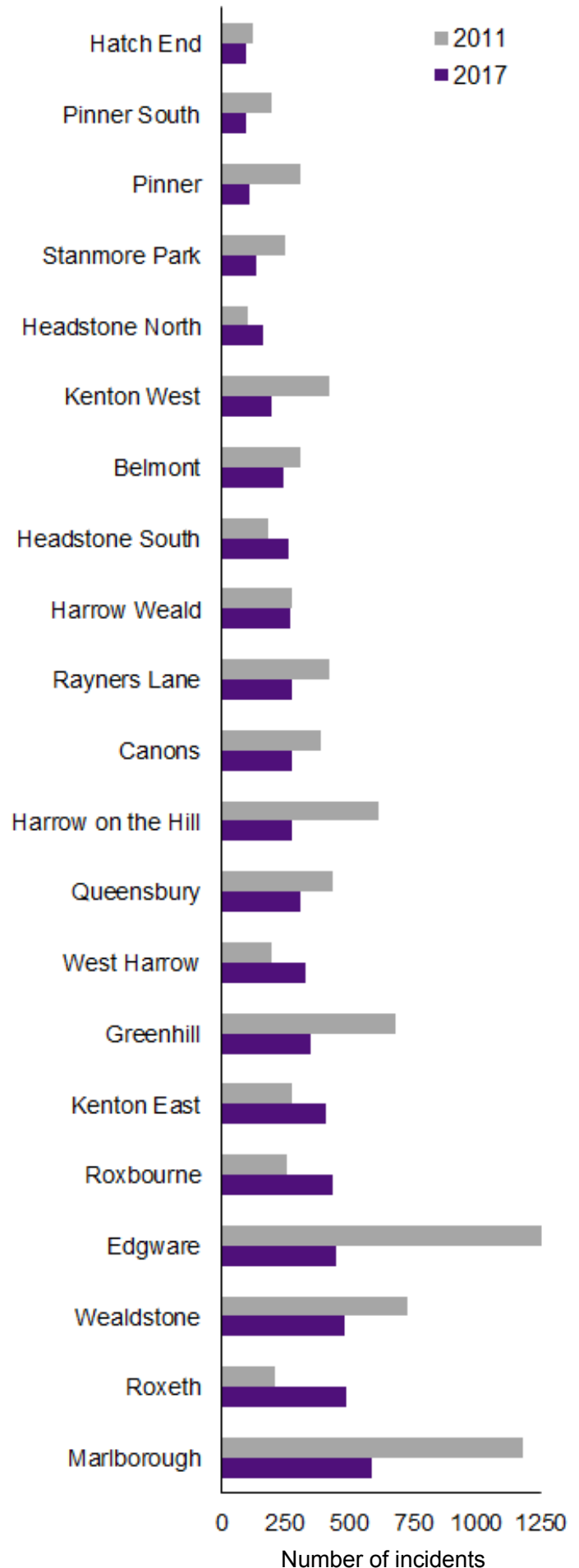
Marlborough ward had the most reported incidents of fly tipping in 2017/18, a rate of 125.9 per 1,000 households, followed by Roxeth, and Wealdstone wards. Hatch End ward had the lowest number of reported fly tipping incidents, with a rate of 24.4 per 1,000 households.

All of Harrow LSOAs had reported incidents of fly tipping in 2017/18. The LSOA with the highest number of reported fly tipping incidents was in Marlborough with 300. The second highest LSOA, in Wealdstone ward, had nearly half as many reported incidents with 154. Five other LSOAS had over 100 reported incidents, these were in Edgware, Greenhill, Kenton East, Roxbourne and Roxeth wards. The LSOA with the lowest number was in Headstone North with four reported incidents. The average number of reported fly tipping incidents per LSOA is 46.

Waste that has been illegally dumped is described in terms of size as filling a 'car boot', a 'small van' or a 'big van'. 90.2% of all illegally dumped waste in 2017/18 is classified as 'small van', 6.2% as 'big van' and 3.6% as 'car boot'.

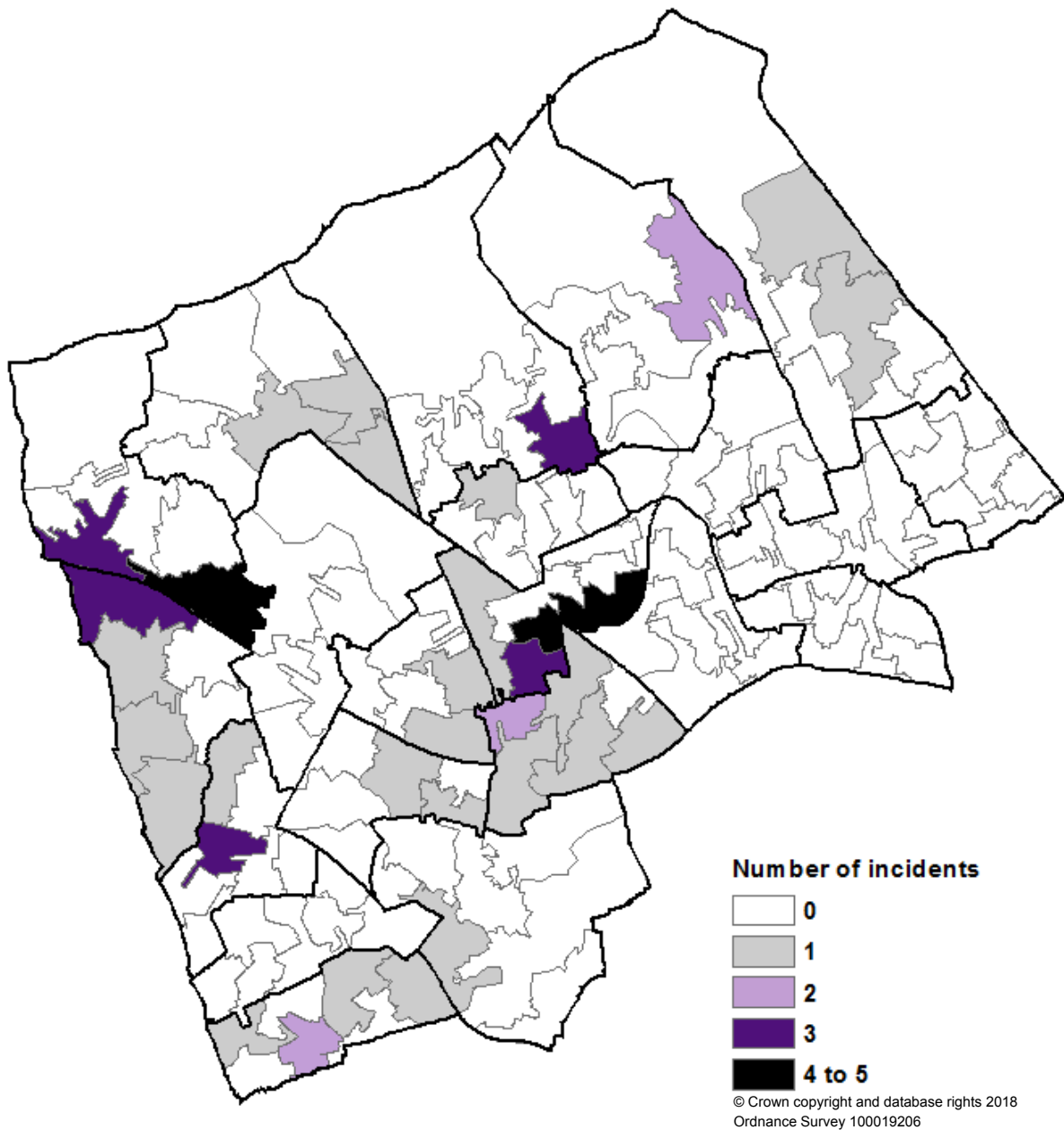
Roxeth, with 43, had the most incidents for the biggest size (big van). The 'big van' size of waste accounts for 6.2% of all dumped waste in the borough. The 'small van' size is the most common size of waste dumped in the borough with Marlborough having the most incidents with 557 (94.7% of all the incidents within this ward). The distribution of size for 'big van' waste seems to be fairly even with all but one ward below 10%. Hatch End had the highest proportion with 13% and also had the lowest percentage for 'small van' waste, 85%. Pinner South had the lowest proportion for 'big van' waste with 1%.

The range of 'car boot' waste as a proportion of all illegally dumped waste goes from 6.9% in Pinner South down to 1.8% in Rayners Lane ward.



# Graffiti

Source: Harrow Council



- In 2017/18 the number of reported graffiti incidents in Harrow was 53 compared to 457 in 2011/12, this shows that there has been a dramatic decline in the number of reported incidents
- Marlborough had the highest proportion of reported incidents of graffiti, around 17% of all incidents in the borough
- The main concentrations of reported incidents of graffiti are in the centre and north-west of the borough
- Seven wards had no reports of graffiti (Belmont, Edgware, Headstone North, Kenton East, Kenton West, Queensbury and Roxbourne)

### Graffiti, April 2017 - March 2018

Source: Harrow Council

*Graffiti is defined as any informal or illegal marks, drawings or paintings that have been deliberately made by a person or persons on any physical element comprising the outdoor environment, with a view to communicating some message, symbol or otherwise to others.*

The data displayed in the graph and map highlight the locations of reported incidents of graffiti.

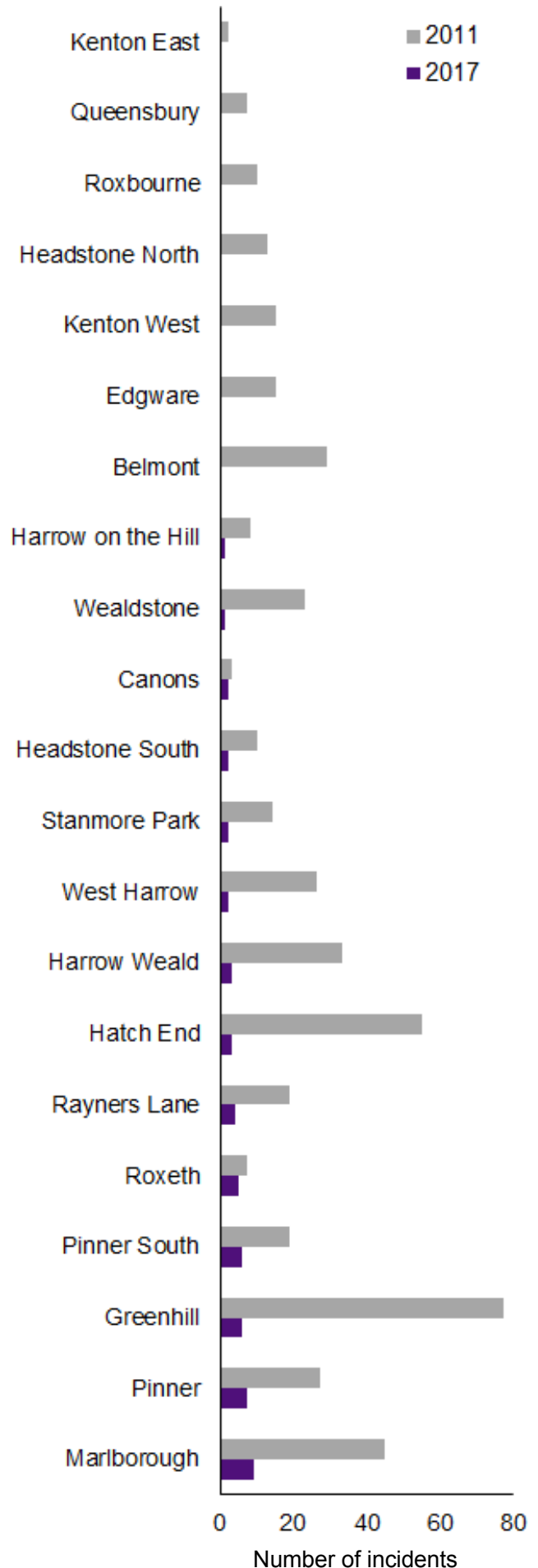
In 2017/18 there were 18 reported incidents of graffiti considered to be offensive to the general public out of the total number of 53 reports, around 34%.

Marlborough had the highest number of incidents of graffiti in 2017/18 with nine, at a rate of 1.9 per 1,000 households. Pinner, Pinner South and Roxeth wards were the next highest, with rates of 1.6, 1.5, and 1.3 per 1,000 households respectively. Pinner had seven reported incidents, Pinner South had six and Roxeth had five. Greenhill also had six reported incidents but at a lower rate of 1 per 1,000 households.

The LSOA with the highest number of reported incidents was in Marlborough with five incidents. A LSOA in Pinner had four incidents and one LSOA in Harrow Weald, Marlborough, Pinner, Pinner South and Rayners Lane had 3 incidents. 104 LSOAs had no reported incidents of graffiti in 2017/18, with Edgware, Kenton East, Kenton West, Queensbury, Roxbourne wards having the most with seven LSOAs each.

*Several reports may be recorded for a single incident, which are reported as separate incidents and can skew the statistics.*

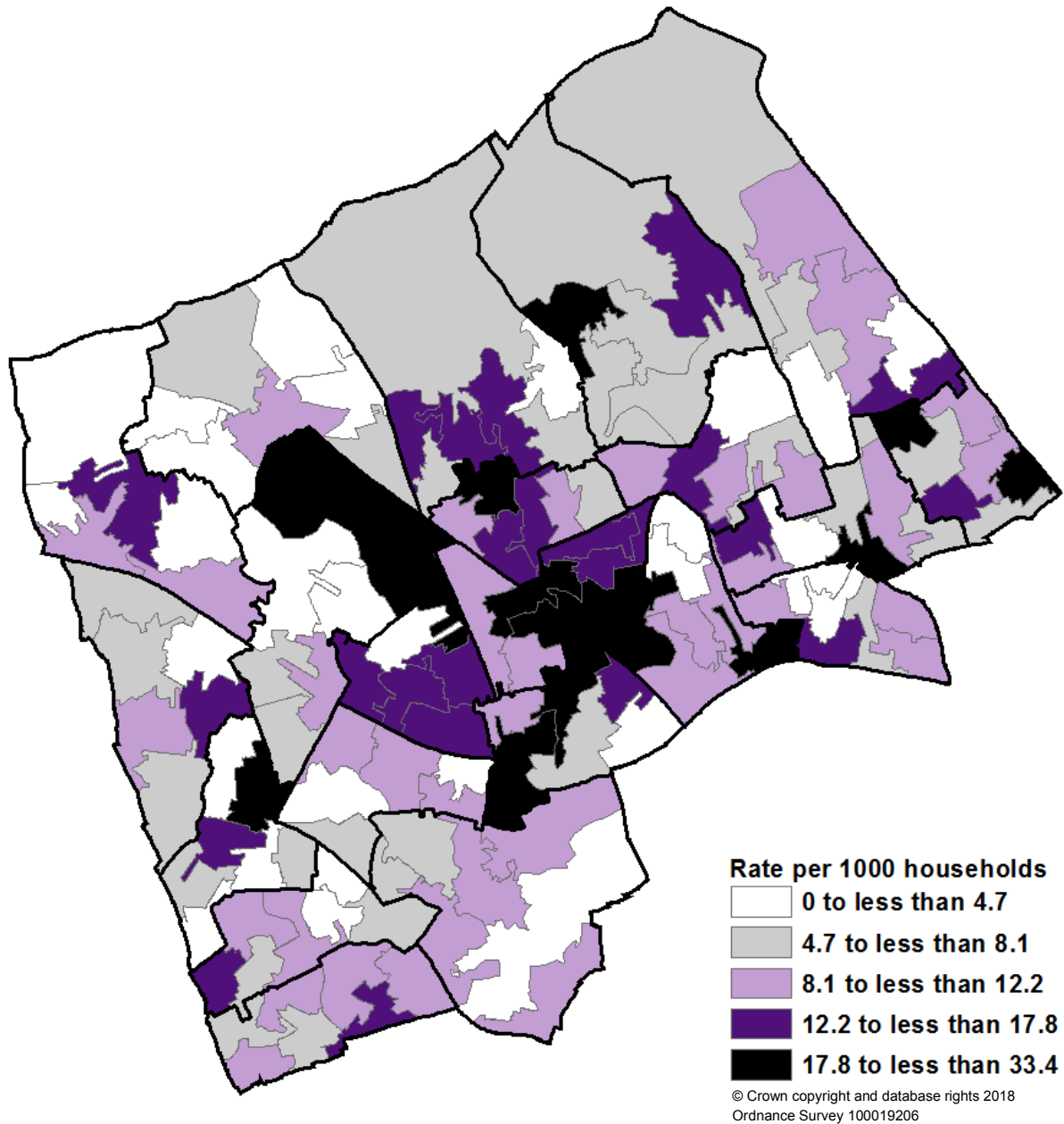
*Graffiti is recorded if it is visible from relevant land and highways (in other words, from the survey transect), on the surface of any building, wall, fence or other structure or erection, where that surface is readily visible from a place on that land or highway to which the public have access.*





# Noise Complaints

Source: Harrow Council



- In 2017/18 there were 986 registered noise complaints in Harrow, a decrease of 42.7% since 2011/12
- Greenhill had the highest proportion of noise complaints, around 6.6% of all complaints in Harrow
- Most noise complaints were made in the central and eastern parts of the borough
- There has been a significant decrease in the number of noise complaints per household across the borough since 2011/12. The borough rate was 20.4 per 1,000 households in 2011/12, but this had more than halved by 2017/18 to 9.9 complaints per 1,000 households

## Noise Complaints, April 2017 - March 2018

Source: Harrow Council

Types of noise complaint include loud music, house or car alarms, fireworks (seasonal), noise from construction sites, machinery, and general domestic sources such as music and DIY. Out of hours complaints were mainly about parties, pubs, clubs and alarms.

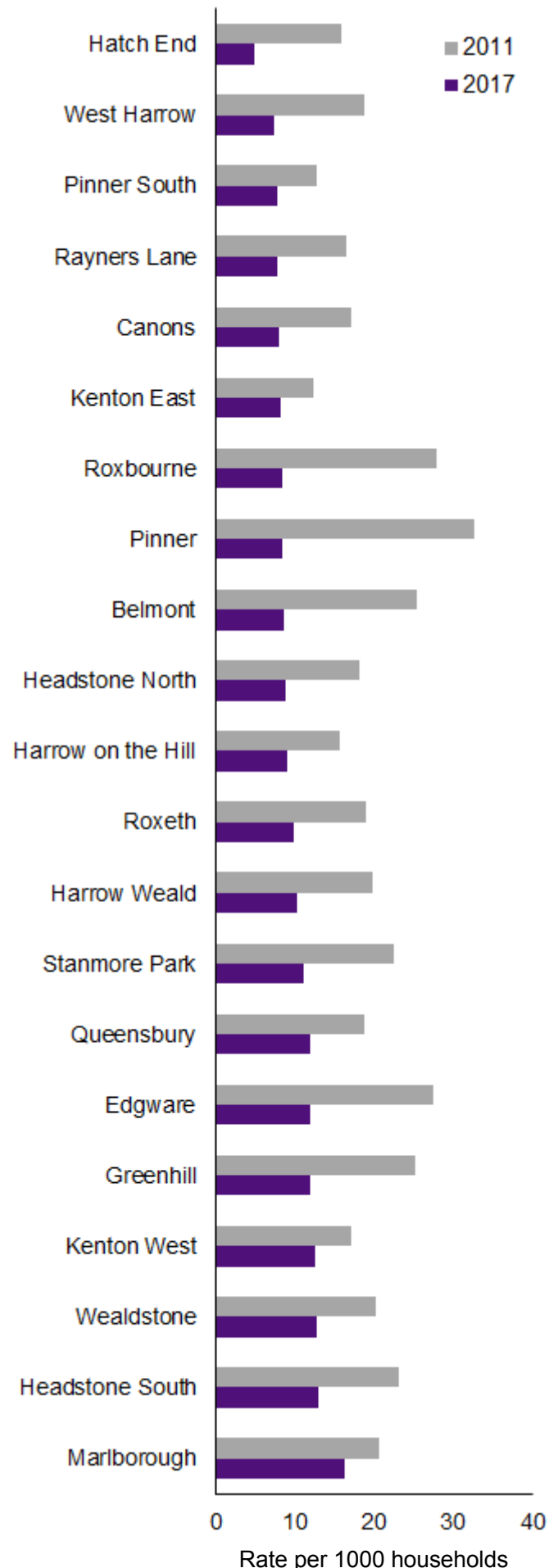
The council no longer runs an *Out of Hours Noise Service*, previously this used to run on Friday/Saturday and Saturday/Sunday nights. All out of hours noise complaints reported are responded to by the next working day.

Marlborough had the highest number of noise complaints in 2017/18 with 76 and Greenhill the second highest with 71, at a rate of 16.3 and 11.9 per 1,000 households respectively. Headstone South, Wealdstone and Kenton West wards all had fewer complaints than Greenhill but their rates per household were higher. Hatch End had the fewest noise complaints with 20, and the lowest rate at 4.9 per 1,000 households.

Every ward in Harrow has seen a decrease in the number of noise complaints since 2011/12, the biggest of these is in Pinner ward from 134 to 37 and Roxbourne from 126 to 41. In terms of rate per household the decline in Pinner was from 32.5 to 8.4 noise complaints per household and in Roxbourne 27.9 to 8.3. The smallest decreases, were in Marlborough, Kenton East and Kenton West.

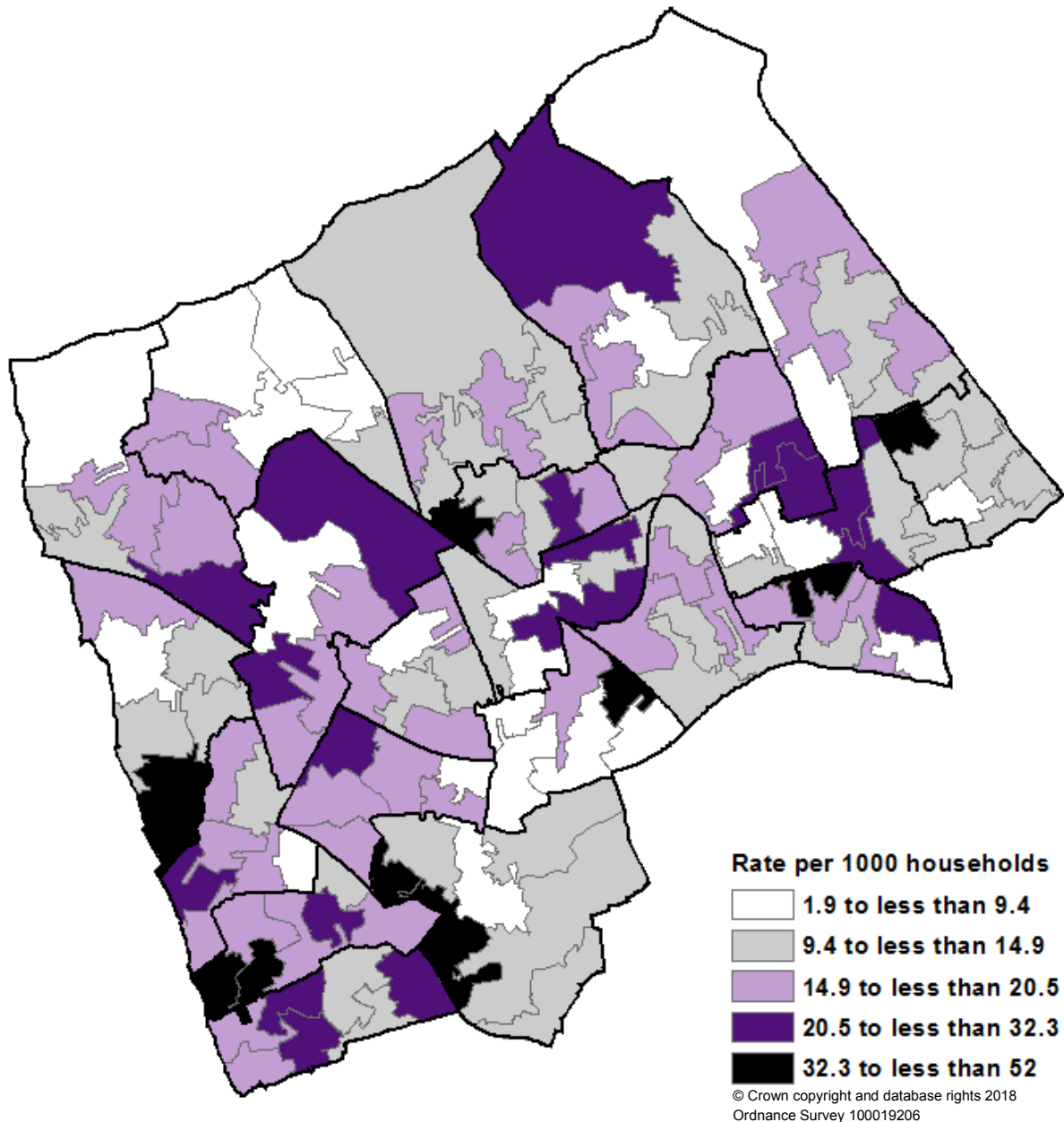
Greenhill and Marlborough both had two LSOAs with 22 noise complaints, the highest number. 110 LSOAs had fewer than 10 noise complaints during the year, this equates to 80% compared to 45% in 2011/12. Four LSOAs had no noise complaints, one each in Hatch End, Kenton West, Queensbury and Rayners Lane. The average number of noise complaints per LSOA was 6.6 in 2017/18 compared to 12.5 in 2011/12. Four LSOAs had no noise complaints, one each in Hatch End, Kenton West, Queensbury and Rayners Lane.

Several complaints may be recorded for a single source or event, which are reported as separate complaints and can skew the statistics. Complaints are more frequent in the summer months, bank holidays and around Christmas/New Year.



# Pest Complaints

Source: Harrow Council



- There were 1,458 pest related enquiries or requests for service in Harrow in 2017/18, this is 35.5% lower than in 2011/12 when there were 2,259 complaints
- Roxbourne had the highest number of pest related call-outs with 103, around 7.1% of the total for Harrow in 2017/18
- Stanmore Park had the largest drop in the number of call-outs since 2011/12, from 166 to 66. Canons, Harrow Weald and Hatch End wards have also seen a large decline in the number of call-outs.
- The most common cause for pest related call-outs were rats, 570 (39% of all call-outs), mice (421 complaints, 29%) and wasps (131 complaints, 9%)

## Pest Complaints, April 2017 - March 2018

Source: Harrow Council

Roxeth had the highest rate for pest related enquiries or requests for service, at 21.6 per 1,000 households. Roxbourne, Kenton East and Harrow on the Hill had the next highest rates at 20.9, 20.6 and 20.5 per 1,000 households respectively.

With 40 pest call-outs Hatch End ward had the fewest number of call-outs and also the lowest rate at 9.8 per 1,000 households. Kenton West with 51 call-outs had the next lowest number and Harrow Weald had the next lowest rate with 12.8 call-outs per 1,000 households.

Greenhill and Harrow on the Hill each had a LSOA with more than 30 pest call-outs, the highest being 38 in Harrow on the Hill, a rate of 41.3 per 1,000 households. The LSOA with the highest rate, 51.9 per 1,000 households, is in Kenton East and had 27 call-outs. Six other LSOAs had a rate above 30 call-outs per 1,000 households.

12 LSOAs had 20 or more pest call-outs with three in Roxbourne, two each in Greenhill and Harrow on the Hill and one in Edgware, Kenton East, Marlborough, Pinner South and Wealdstone. 14 LSOAs had fewer than five call-outs, the lowest was one call-out in Queensbury ward. Hatch End ward with three LSOAs had the most and Queensbury ward had two.

In 2017/18 there were pest call-outs to every LSOA in the borough and the average number of call-outs per LSOA was 10.6 compared to 16.5 in 2011/12.

The majority of pest related call-outs were to domestic premises. Roxbourne had the most call-outs numerically with 98 whereas Roxeth had the highest rate at 20.1 per 1,000 households. Domestic pests include: bees, fleas, mice, pharaoh ants, rats, squirrels and wasps.

The most common domestic call-outs were for rats with a 537 cases, followed by mice (401) and then wasps (116). Only 71 cases were on solely commercial premises with the same three most common pests, rats (30), mice (15) and wasps (10).

*The records reflect the number of enquiries or requests for service from occupiers of both commercial and residential premises. This may be simply giving advice at one end of the scale to having a contract for pest control with dozens of treatments throughout the year.*

