

Harrow Early Years

Provider Portal Guidance



Education Services June 2024

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1. Introduction

The Online Provider Portal is a secure website where Harrow early years childcare providers can input and submit the termly headcount funding for funded 9 months - 2, 3 and 4 year olds. The Portal provides easy access to make funding claims and view payment breakdowns.

This document contains user guidance to help you access the Provider Portal to view, check and submit the following:

- 9 month 23 month old Funding
- 2 year old Funding
- 3 and 4 year old Funding
- Working Family Eligibility Checker

And also, to submit any relevant Online Forms for the service, such as:

- 2 Year Old Funding Eligibility Check
- Leavers Form for Funded Children

Note: Some additional forms will be required outside of the portal, which forms part of the overall claims process; these can be found on the Harrow website.

- Disability Access Fund Form (DAF)
- Send Inclusion Funding Form
- Parent/Carer Declaration Form
- Provider Declaration Form
- Quality Supplement Application Form

Harrow Families Information Service team will:

- Relay any updates in regard to the provider portal at the termly Harrow Early Years Forums.
- Provide a portal guidance document, covering step by step processes to portal usage.
- Provide phone support to all PVI's, childminders and academies with the operational usage of the system.
- Provide user access to the system (for those who are offering free early years entitlements).
- Undertake termly audits to review submitted data quality and integrity.
- Notify providers of updates/changes to the system accordingly.

Childcare providers should:

- Ensure that accurate information about children attending their setting is submitted by the set dates (see the Key Funding Dates in the Handbook for Early Years Providers).
- Ensure accurate data is submitted.

- Ensure access is only granted to authorised personnel to submit the funding claims and online forms on behalf of the setting.
- Co-operate fully with the audits as and when required by a designated Harrow Council Officer.
- Ensure all staff comply with the Data Protection Act 1998 and the General Data Protection Regulations (GDPR) 2018.
- Inform all relevant staff about updates or changes to the system.
- Comply with relevant legislation and financial requirements.
- Deliver the free entitlements to all eligible parents/carers and be clear about any additional services and charges.
- Retain any parental consent documentations relating to claims and submissions.
- Make parents/carers aware of the Harrow Council Privacy Notice when submitting information.

2. Important Information Before Claiming

Parent/Carer Declaration

As providers, it is your responsibility to:

- Ensure that you have a signed declaration in place for all children that you are making a claim for. If you do not have a signed agreement/contract in place you do not have consent from the parent/carer to make a claim. This form is to be retained for your records.
- Ensure that parents/carers are informed of any notice periods you have. It is the responsibility of the provider to ensure that notice periods are agreed with families when a child registers at a setting. These notice periods will not be part of the funding unless the child is in attendance for the whole period.
- View proof of the child's date of birth i.e., copy of birth certificate/passport. We will perform periodic audits to verify that details submitted correspond to claim information held on the portal.

Security

The Provider Portal is a secure system. In order to maintain this; the following guidelines need to be followed:

- Keep your login details secure.
- Do not share your login details with anyone else.
- Remember that the Portal when accessed online is secure; if you chose to print information from the portal or access the portal in a public location you need to take the relevant precautions around GDPR (please see the ICO website).
- Always remember to logout of the Portal system when not in use to prevent inappropriate access to the system and loss of data (the Portal will automatically logout after a prolonged period of inactivity).

Stretched Hours

• It is possible to stretch the funding entitlement over the academic year – however this is a matter for the settings and when submitting a claim please base this on the usual funded 38 weeks. When inputting the attendance for these children you need to 'standardise' the hours and weeks for that term.

For a full and complete guide to the funding process please refer to the Handbook for Early Years Providers on the Harrow website. This will include:

- Number of funded weeks (see the Key Funding Dates in the Handbook for Early Years Providers).
- General Data Protection Regulations (GDPR)
- Privacy Notice
- Appeals
- Complaints

Please read this document before submitting any information, as this will help you understand the process of logging into the Provider Portal and submitting your headcount and supplementary claims correctly.

Please review your register to ensure that you claim for the exact number of children that are entitled to the funding.

If you have any issues accessing the Provider Portal, please contact FIS via email <u>fis@harrow.gov.uk</u> or call 020 8901 2690 (option 2).

3. Submission Actions

	9 months to 23 month olds		
Key Action	Steps to Submit	Information	
Existing 9 month old to 23 month old claims	Save and submit existing child records <u>each</u> term, making any necessary amendments	Existing children from the previous term will already be listed on the Provider Portal but still need to be re-submitted for the current term (if the child is no longer at the setting, please delete the child record and submit it).	
New 9 month to 23 months old claims	Add the new children on the Provider Portal and submit	Refer to the <u>Funding section</u> in this Provider Portal guidance document. Ensure you enter the eligibility code in the funding section.	

	2 Year old	S
Key Action	Steps to Submit	Information
Existing 2 year old claims	Save and submit existing child records <u>each</u> term, making any necessary amendments	Existing children from the previous term will already be listed on the Provider Portal but still need to be re-submitted for the current term (if the child is no longer at the setting, please delete the child record and submit it).
New 2 year old claims	Add the new children on the Provider Portal and submit	Refer to the <u>Funding section</u> in this Provider Portal guidance document. The ' notes' screen will must be completed with the evidence of eligibility (letter/email/out of borough letter). If the child is from another borough the eligibility evidence should be sent securely to FIS
Submit a 2 year Old Funding Eligibility Check (Disadvantaged criteria)	To check the eligibility for new 2 year old claims under the 'disadvantaged' criteria (whereby they have not received an eligibility letter) please complete the Eligibility Check Form on the Provider Portal under the 'Forms' section.	Refer to the <u>Forms section</u> in this Provider Portal guidance document.

	3 and 4 year olds	
Key Action	Steps to Submit	Information
Existing 3 and 4 year old claims	Save and submit existing child records <u>each</u> term, making any necessary amendments	Existing children from the previous term will already be listed on the Provider Portal but still needs to be re- submitted for the current term (if the child is no longer at the setting, please delete the child record and submit it).
New 3 and 4 year old claims	Add the new children on the Provider Portal and submit.	Refer to the <u>Funding section</u> in this Provider Portal guidance document.
Extended Hour claims (30 Hours)	Validate/check code on the 'Eligibility Checker' on the Provider Portal. Ensure that the code dates are valid for the appropriate term and submit claims making sure you complete the parent/carer section and tick the Working Family Eligibility box. Add the universal and extended hours accordingly	Refer to the <u>Funding section</u> in this Provider Portal guidance document.

	Supplements for all funding enti	tlements
Key Action	Steps to Submit	Information
ЕҮРР	Complete the parent/carer section of the child record and tick the EYPP box	Refer to the <u>Funding section</u> in this Provider Portal guidance document.
		Before completing this section for EYPP, check that the parent/carer meets one or more of the eligibility criteria as set in the Handbook for Early Years Providers
Quality Supplement Form	Complete the Quality Supplement Form on the Harrow website. The completed form should be sent securely to FIS	To be submitted annually in the summer term, should you wish to access this supplement.
Flexibility Supplement	Automatically applied	Captured from information supplied in your Spring Term Early Years Census form.
IDACI Supplement	Automatically applied	Captured from the LSOA using the child's postcode (if a child is eligible for this, their record will have IDACI recorded on the 'weightings' tab.
Inclusion Funding	Applications to be completed and submitted to <u>inclusionfunding@harrow.gov.uk</u> securely	Information and application guidance can be found on the <u>SEND Funding</u> pages on the Early Years website.
Disability Access Funding (DAF) (If applicable)	Complete the DAF Form on the Harrow Website. The completed form should be sent securely to FIS together with a copy of the current DLA letter	Information and application guidance can be found on the <u>SEND Funding</u> pages on the Early Years website.
Leaver form	Complete Leavers Form for Funded Children who leave part way through the term on the Provider Portal. Please do not submit leaver forms for children who have left at the end of the term. For these children simply delete the child records from the headcount in the following term and submit	Refer to the <u>Forms section</u> in this Provider Portal guidance document.
Estimates for interim payment	Add the total number of estimated hours to the Provider Portal for the following term (for each funding type). Dates to submit your estimates are included within the funding timetable	Refer to the <u>Funding section</u> in this Provider Portal guidance document (estimates section).

4. Managing your Login

Logging in for the first time

This document advises on your responsibility with regards to keeping your data and passwords safe as well as recommending a password policy for new and old users.

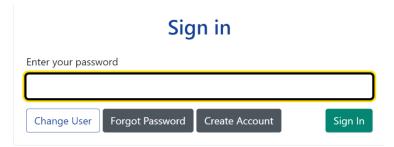
You can access the portal by clicking this link <u>'Provider Portal'</u> or by copying this link into your internet browser <u>Sign In - Synergy (servelec-synergy.com)</u>.

The link above will take you to the 'Sign In' screen.

Step 1: Type in the username provided by FIS

	Sign In
Sign in or	create an account with us.
	n page is for childcare provider accounts. There is no need for rrers to register for this service.
	Next
	Create Account

Step 2: Type in the password provided by FIS and select sign in



Step 3: You will then be taken to a 'reset password' screen, where you can reset your password following the password policy below and select change password.

Reset passwor	d
New Password *	
Confirm Password *	
Please confirm your password	
	Change Password

To change your password:

Please follow this password policy criteria to create new password.

- Cannot be the same as the username
- Must be a minimum of 8 characters in length
- Must contain at least one alphabetic character
- Must contain at least one number
- Must contain a special character (! \$ % ^ & * () : ; @ # -)
- Must contain at least one capital letter

If you have any issues logging into the system, please contact FIS by email <u>fis@harrow.gov.uk</u> or call us on 0208 901 2690 (option 2).

Authentication Questions

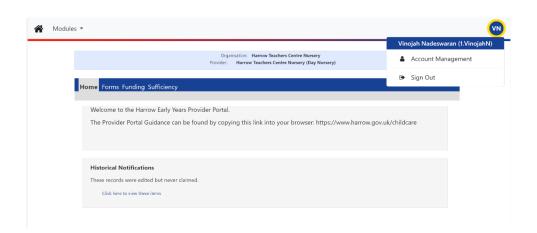
For added security on the provider portal, **'Authentication Questions'** have been added.

The first time you login, you need to reset all three authentication questions to personalise these settings because without resetting these questions, you will not be able to secure the funding access. The temporary questions and answers (which will be set by FIS) will be sent to you via email with your login details. Once you create your answers to the questions, you will be asked to answer a question at random each time you select the Funding tab.

Step 1: To change your authentication question, click your initials as shown._

		Vinojah Nadeswaran (1.Vinojah
	Organisation: Harrow Teachers Centre Nursery Provider: Harrow Teachers Centre Nursery (Day Nursery)	Account Management
Home Forms Funding Sufficiency		🕩 Sign Out
Welcome to the Harrow Early Ye	ears Provider Portal.	
The Provider Portal Guidance ca	n be found by copying this link into your browser: https://www.harro	w.gov.uk/childcare
Historical Notifications		

Step 2: Select Account Management



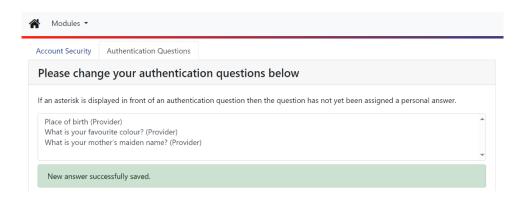
Step 3: You will be taken to this page and click authentication questions

Modules 🕶	←	
Account Security	Authentication Questions	
Security		
Password	Last Updated: 22/03/2024	Change Password

Step 4: Click on each question and fill in the field with the old answer that the FIS team emailed you and your new answer then click save.

ccount Security	Authentication Questions	
	ge your authentication questions below	
Tease chain	ge your authentication questions below	
an asterisk is dis	played in front of an authentication question then the question has not yet been assigned a personal answer.	
* Place of birth (
* What is your ta		
	ivourite colour? (Provider) iother's maiden name? (Provider)	
		-
* What is your m	other's maiden name? (Provider)	
	other's maiden name? (Provider)	-
* What is your m	other's maiden name? (Provider)	-
* What is your m Did Answer: New Answer:	other's maiden name? (Provider)	-

Once you have selected save, you will see a notification confirming your new answer was successfully saved.



Note: A '*' against any of the questions means that the Authentication Question has not yet been set.

You can change your authentication questions at any point. In order to do this, you will need to edit your user settings. At the top right-hand side of the screen select 'User Name'.

Once selected, the screen will default to display the 'Change Password' tab, if you have already changed your password, you do not need to do anything on this screen; then Click on the '**Authentication Questions**' tab.

Step 5: to go back to the funding and headcount page, click modules and select Childcare/service provider.

Modules 🔻		V
Acc Synergy Hon	re / Service Provider cation questions below	
Place of birth (Prov What is your favou	urite colour? (Provider) er's maiden name? (Provider)	
Old Answer: New Answer:		
Confirm New Answer:		
	Save	

Existing user access

The portal can be found at the following link: <u>Sign In - Synergy (servelec-synergy.com)</u>

In order to access the Provider Portal you will need the following information:

- Username and Password
- Answers to the Security Questions

If you forget your password, you can request for it to be reset it by contacting FIS by email <u>fis@harrow.gov.uk</u> or telephone 020 8901 2690 (option 2).

Please note: the passwords in the portal are case sensitive. If you are locked out of the system, you will need to contact FIS for reset.

New Users

Access to the Provider Portal will only be granted at the request of the setting's manager in writing. Requests should be emailed to <u>fis@harrow.gov.uk</u>

Inactive Users

When staff no longer work at the setting, it is the managers' responsibility to inform FIS so that their access rights are suspended/removed. Notification should be emailed to <u>fis@harrow.gov.uk</u>

Managing your password and security authentication answers

If you wish to change your password or the answers to your authentication questions at any time then select the 'User Name' at the top right hand side of the screen, and choose 'Change Password' and/or 'Authentication Questions' tabs to complete the relevant fields and make the required changes.

cc Synergy Home		ins	
Childcare	Service Provider	cation questions below	
an asterisk is display	d in front of an au	uthentication question then the question has not yet been assigned a personal answer.	
Place of birth (Provid			
What is your favouri What is your mother			
		×	
0ld Answer:			
0ld Answer: Iew Answer: Confirm New Answer:			

5. Using the Provider Portal

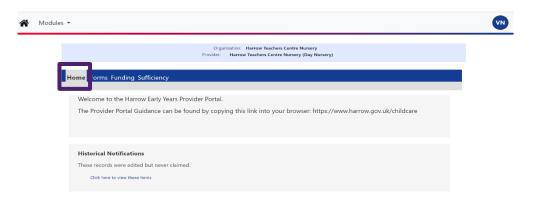
The Provider Portal has four main menu selections '**Home**', '**Forms**', '**Funding**' and '**Sufficiency**'. Each menu has several sub menu options which can be seen underneath the selected menu.

*	Modules 🔻		VN
		Please select an Organisation below	
		As you are linked to multiple Organisations you will need to select one in order to proceed.	
		Select Organisation:Please select Proceed	

For multiple users (providers managing more than one setting), you will be able to select the relevant setting from the select organisation drop down list. Once you have selected a provider you will be taken to the home page as below (if you have only one provider, you will be taken directly to the home page once you login).

Organisation: Harrow Teachers Centre Nursery Provider: Harrow Teachers Centre Nursery (Day Nursery) Home Forms Funding Sufficiency	Modules 🔻	
Home Forms Funding Sufficiency		
	Home Forms Funding Sufficiency	
e Provider Portal has four main menu selections ' Home' , ' Forms' ,	The Provider Porta	I has four main menu selections ' Home' , ' Forms'
ne Provider Portal has four main menu selections ' Home' , ' Forms' , unding' and 'Sufficiency' . Each menu has a number of sub		

5.2 Home Page



Each time you log into the Provider Portal you will be taken to the '**Home'** page. You can also return to this page at any time using the '**Home**' menu selection at the top of the page.

The home page is where you will see important messages and communications. Examples of these might be when the Provider Portal is open for you to make Headcount Claims, links to the privacy policy and Early Years website, or any key information around funding which may need to be communicated to Harrow Early Years providers. Note that FIS will continue to email out communications as well as having them visible on the Provider Portal.

5.3 Forms Page

All online forms can be found under the '**Forms'** menu. The first sub menu is '**Fill in Forms**', where a list of forms are available for completion. The second sub menu is '**View Forms'**, here you can view any submitted forms and check the status.

Modules -	VN
Organisation: Harrow Teachers Centre Nursery Provider: Harrow Teachers Centre Nursery (Day Nursery)	
Hom Forms Funding Sufficiency Fill In prms View F ms	
Fill In Forms	
Please select a form below to update your details:	
2 Year Old Funding Eligibility Check	
Leavers Form for Funded Children	

Please see below for the purpose of each current form and when they need to be completed:

2 Year Old Funding Eligibility Check (Disadvantaged Criteria Only)

This form can be completed and submitted by your provision to check a childs eligibility under the disadvantaged families criteria. Please ensure that the parent/carer has read and understood the Privacy Notice. Before you submit any details to Harrow Council, the parent/carer must consent to transferring the child's information as part of their eligibility check.

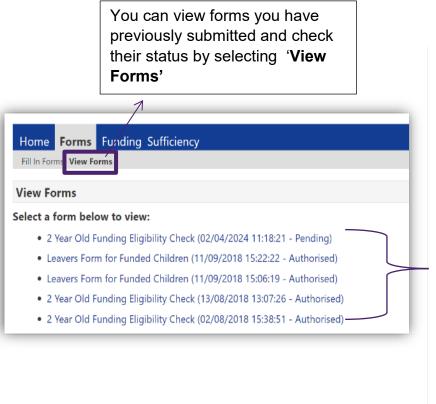
Leavers Form for Funded Children

This form only needs to be completed if a child leaves your provision **after the headcount deadline** or **before the end of the term**. In some cases, under the 3 and 4 year old funding; funding adjustments may not be made i.e., once the funding is closed. The leavers form is still required for audit purposes.

Select the form you require by selecting the required form link. Each form will have at **least two pages**, you can select the '**Next Page**' button that appears on the online form to move from page to page.

All fields with a '*' must be completed in order to submit the form. Once the form is fully completed, select '**Submit Form'**. If the form has been submitted successfully a green message will be displayed stating 'You have successfully submitted the form'.

You have successfully submitted the form.



The forms will have a status at the end to say if they are '**Pending'** or have been '**Authorised'** or '**Denied'**.

Forms are usually **'Denied'** if they have been submitted more than one/duplicated, a blank form has been submitted or the form has not been completed within the guidelines given in this guidance.

You should receive an email to advise of the outcome of your form submission once the FIS team has assessed the request. If there are any problems you will be contacted by the FIS

5.4 Funding Page

This is where you will complete all your headcount claims every term.

Please note: whenever you select the '**Funding**' Tab you will be asked one of your security questions.

Home Forms Fund	ling Sufficiency	
Security question For increased security, you Place of birth Submit	are being prompted to enter the answer to one of the Authentication Questions.	

For 9 months + and 2 year old funded children of working families, you must only submit funding claims for those eligible children with a working family eligibility code. For 'disadvantaged two year olds' you must have seen a current eligibility confirmation such as a valid eligibility letter or an email confirmation from FIS. refer to 'The Claim Process' in the Handbook for Early Years Providers.

If eligibility confirmation has not been received, you should complete and submit the '2 Year Old Funding Eligibility Check' form located in the 'Forms' tab (use this form to check eligibility under the disadvantaged families criteria). You must wait for confirmation before submitting a funding claim for that child. If a parent/carer has not received an eligibility letter or an eligibility code and you think the child may be eligible under other eligibility criteria, contact FIS to confirm before making a funding claim.

When selecting Funding, a sub-menu will appear immediately below showing 'Summary', 'Estimates', 'Actuals', 'Adjustments' and 'Eligibility Checker' options.

Summary Estimates Actuals A	ljustments Eligibility Checker		
Select Year and Term		\backslash	
2023-2024		\backslash	
Spring 2022-2023		\.	
2022-2023		Y	Sub Menu Tabs: Summary,
2020-2021			
2018-2019			Estimates, Actuals, Adjustments and Eligibility Checker

5.4.1 Sub Menu: Summary

This is where you can view at a glance the funding breakdown, for your setting including your rates per hour, interim amount and adjustments.

To see the summary for any term use 'Select' to the left of the required line, this will display a summary for the relevant period. Changes can only be made for the current term until the funding date has closed (please refer to Handbook for Early Years Providers. Once the funding term has been selected, the Summary screen will appear (see example below).

Home Forms Funding	Sufficiency		
Summary Estimates Actuals Adju	stments Eligibility Checker		This is where you will
Select Year and Term			be able to see the actuals and estimates relating to the selected
2023-2024			term. From here you
Spring		$\langle \rangle$	can select the relevant funding term.
2022-2023			iunung term.
2021-2022			
2020-2021			
2018-2019			

Summary Head Count Records for 2024-2025 - Autumn

2024-2025
Autumn
2022-2023
2021-2022
2020-2021
2018-2019



Once you select the funding term, you will be able to select '9 months + Funding', '2 year old funding' or '3 & 4 year old funding' to check your actuals or estimates.

To view a different term or funding type, select '**CHANGE**'. The screen will return to the list of funding terms where you will be able to select an alternative option.

Summary: 2024-2025 Autumn - 9 Months + Funding CHANGE

Estimates	
Term Length (Weeks)	14.00
 Provider Rate applied 	£10.3
Estimate Funding	
Hours Per Week	0.00
Term Funding Amount	£0.00
Interim %	75.009
Interim Amount Payable	£0.0
Total Interim Amount Paid to Date	£0.00
(before Adj)	
Interim Amount Payable Balance	£0.00
Number of Payments Due	2 /
Next Payment Amount Due (before Adj)	£0.0

No

Processed Date

Fully Processed

Rate x Hours may not equal Totals as rounding is applied per child. The totals shown are the sum of the funding amounts per child.

Term Length (Weeks) Term Time	14.00
 Provider Rate applied to child funding 	£10.37
Expanded Funding	
Funded Hours for Term	0.00
Funding Amount @ Provider Rate	£0.0
Expanded Funding Amount	£0.00
Totals	
Funded Hours for Term	0.0
Funding Amount @ Provider Rate	£0.0
Child Weightings	£0.0
Term Funding Amount	£0.00
Interim Amount Paid (before Adj)	£0.0
Term Funding Amount Balance	£0.00
Adjustments Paid with Final Payment	£0.0
Actual Amount Paid (Inc. Adj)	£0.0

Provider Rate, including supplements (note supplements may not be displayed until approved)

Home Forms Funding Sufficiency

Summary Estimates Actuals Adjustments Eligibility Checker

The interim payment is based on estimates and will be displayed here.

Once payments are processed, this field will be populated	Fully Processed	Number of Payments Due Next Payment Amount Due (before Adj)	Interim Amount Payable Balance	Total Interim Amount Paid to Date (before Adj)	Term Funding Amount Interim % Interim Amount Payable	Estimate Funding Hours Per Week	Flexibility Quality Supplement	Term Length (Weeks) Provider Rate applied	Estimates	Summary: 2023-2024 Spring - 3yr & 4yr Old Funding CHANGE
	No.	2/2 £0.00	£0.00	£0.00	£0.00 75.00% £0.00	0.00	€0.24 €0.24	11.00 £5.87		r Old Funding CHANGE

	ve been	Processed Date Once payments have been
	£0.00	Actual Amount Paid (Inc. Adj)
	£0.00	Adjustments Paid with Final Payment
	£2065.80	Term Funding Amount Balance
(£0.00	Interim Amount Paid (before Adj)
E١	£206-80	Term Funding Amount
(PP lick	£128.70	Child Weightings
, D. on	£1937.10	Funding Amount @ Provider Rate
AF th	330.00	Totals Funded Hours for Term
ings and e ar rate	£0,00	Extended Funding Amount
l IE rov		/
OAC w to	0.00	Funding Amount @ Provider Rate
L		Extended Funding
	£2065,80	Funding Amount
	£108.90	1 child with Early Years Pupil Premium (£0.66)
	£19.80	 Children with Deprivation Area Band 3 (£0.06)
	£1937.10	Child Weightings Total
	330.00	Funded Hours for Term
		Funding
	£0.24	Quality Supplement
	£0.24	Flexibility
	£5.39	Base Rate
	£5.87	Provider Rate applied to child funding
	11 00	
	er child. -bild	Rate x Hours may not equal Totals as rounding is applied per child. The totals shown are the sum of the funding applied per child.

processed, this field will be populated.

20

5.4.2 Sub Menu: Estimates

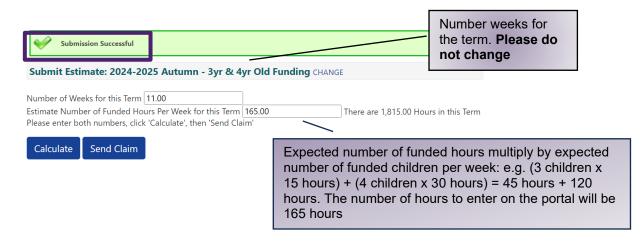
The interim payment will be based on the estimates provided prior to the start of term.

You will need to enter your estimated number of funded hours per week for each term in advance of each term's start date. Dates to submit your estimates prior to a new term will be included in your funding timetable.

Select the 'Estimates' tab and enter the

- Number of weeks: Please do not change
- Estimated Number of Funded Hours Per Week for the term: Expected number of funded hours multiply by expected number of funded children per week: e.g. (3 children x 15 hours) + (4 children x 30 hours) = 45 hours + 120 hours. The number of hours to enter on the portal will be 165 hours

As a total for all children that you are expecting to attend your setting that term and select '**Calculate**'. Then select '**Send Claim'** once you have done this, you will see a notification on your screen confirming that your submission is successful.



Please note: estimates can be viewed, amended and re-submitted whilst the submission dates remain open (see the Key Funding Dates in the <u>Handbook for</u> <u>Early Years Providers</u>). Separate estimates will need to be completed for each funding type (9 month +, 2 year old and 3 and 4 year old).

Once the Estimate submission date has passed, the '**Estimates**' screen for that term will show a summary of what was submitted.

Note: The interim payment will be approximately 75% of your estimates. **If the estimated submission date is missed, no interim payment will be made.**

5.4.3 Sub Menu: Actuals

This is where you will need to complete the Headcount Claims for all the children you are claiming funding for each term. Select 'Actuals' tab, then select the relevant funding type for the term (9 month +, 2 year old and 3 and 4 year old). Within the selected term you will manage children's records for the headcount for that period.

		_	Provider:	nisation: Harrow Teache Harrow Teachers Cent	rs Centre Nursery re Nursery (Day Nursery)		
	Home Forms Funding Summary Estimates Actuals A						
	Actuals Head Count Red	cords for 202	3-2024 - Spring				
	2023-2024				Office use only		
	Submission Period: 08-Jan-2024 to 26-Apr-2024		Funding Type		Ready To Process	Processed	
	2022-2023	9 /	2 Yr Old Funding				
	2021-2022		3yr & 4yr Old Fundi	ng			
	hat once funding dates						
ut no a ubmis	the icon will still be pro amendments or furthe sions can be made fo s it is now closed.	er					

Once you 'Select' the term you will either see 'View Actuals' or 'Submit Actual' (discussed in the next section) displayed in orange. Previous terms are displayed as 'View Actuals', they are available as view only and changes cannot be made as the funding submission for the selected term has now closed.

Where 👽 icon appears indicates the funding for that term/type has been submitted. If the funding dates are still open you can submit again to send through this claim (and any others with this icon).

5.4.3.1 Understanding Child Record Status

Once you have selected the correct term from the Provider Headcount Records screen you will see the 'Submit Actual' screen for the term selected (if you see

Home Forms	Funding	Sufficiency	
Summary Estimates	; Actuals Adj	ustments Eligibility Checker	
Submit Actual:	: 2023-202	4 Spring - 3yr & 4yr Old Funding CHANGE	

'View Actual' this indicates that the submission dates are closed).

On this screen you will manage and submit your headcount details. This screen will be pre-populated to display the details of all children who have been transferred from your previous headcount return and are still eligible for funding for the current term.

From this screen you can:

- 1. Remove child records that are no longer required i.e. child has left setting
- 2. Add actual attendance hours for your existing child records
- 3. Check that all the details of the children carried forward from the previous term are correct and change or amend any discrepancies
- 4. Add new child records to your headcount submission

Each time you add, delete or amend the details of a child record it will be saved in the Provider Portal, and you will be able to revisit and make further changes at any time **before the current headcount submission closes**.

Once you have been through the process of:

- Deleting those children who are no longer at your setting
- Updated the existing children who are on roll, and
- Adding new children at your setting claiming the funding

Then select the 'Send Claim' button to submit your claims.

5.4.3.2 Deleting a child record from the headcount

The '**Submit Actual**' screen will initially show all your eligible child records that have been carried forward from the previous term.

You must ensure that you delete all children that no longer attend your setting.

To remove a child that is no longer in attendance at your setting, select this symbol button \mathbf{x} by the relevant child record.

Status	Child	Funded Hours (inc Adj)	Extended Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	Eligibility Status
×	Gorman, June (18-Sep-2019)	165.00	165.00	£1947.00	IDACI	09-Aug-2022 - 10-Mar-2024 Grace Period: 31-Aug-2024
×	Small, Teddy (03-Aug-2020)	165.00	165.00	£1947.00	IDACI	10-Jul-2023 - 12-Jun-2024 Grace Period: 31-Dec-2024
×	Street, Bert (26-Jun-2020)	165.00	0.00	£1087.35	EYPP,IDACI	
×	Ugwu, Joan (06-Aug-2020)	165.00	0.00	£978.45	IDACI	

Once you click the symbol to delete, you will get a pop up notification like the one below which you click yes to confirm the deletion of a child.



Once you select '**Yes**', the '**Status**' of the funding for the child will show '**Awaiting LA Deletion**'. This allows you to easily identify which records will be removed.

		Summary Estimates Actuals Adjustmen	ts Eligibility Checker					
If you want to cancel the deleting		Submit Actual: 2023-2024 Sp	ring - 3yr & 4yr Ol	d Funding CHAN	GE			
of this child, select the reverse button		In grace period Add Child Send Claim						
on the side of the child's name.		Status	Child	Funded Hours (inc Adj)	Extended Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	Eligibility Status
the child 5 flame.		●▲ Awaiting LA Deletion	Gorman, June (18-Sep-2019)	0.00	0.00	£9.90	IDACI	09-Aug-2022 - 10-Mar-2024 Grace Period: 31-Aug-2024
	-	×	Small, Teddy (03-Aug-2020)	165.00	165.00	£1947.00	IDACI	10-Jul-2023 - 12-Jun-2024 Grace Period: 31-Dec-2024
		×	Street, Bert (26-Jun-2020)	165.00	0.00	£1087.35	EYPP,IDACI	
		×	Ugwu, Joan (06-Aug-2020)	165.00	0.00	£978.45	IDACI	

The 'Cancel Delete' message will appear. Select 'Yes' to reverse the delete action.



5.4.3.3 Amending and updating an existing record

Existing child records carried over from the previous term, will be shown with the status '**Unchanged'**, you **must still edit** all records where a status of 'Unchanged' is showing in order to submit a headcount claim for these children. **Failure to do this will mean the child will not be funded for the current term.**

If you have no existing children carried over and wish to claim for new children select **'Add Child'.**

	Status	Child	Funded Hours (inc Adj)	Extended Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	Eligibility Status
•	New, Awaiting LA Download	Gorman, June (18-Sep-2019)	165.00	165.00	£1937.10		09-Aug-2022 - 10-Mar-2024 Grace Period: 31-Aug-2024
•	New, Awaiting LA Download	Small, Teddy (03-Aug-2020)	165.00	165.00	£1937.10		10-Jul-2023 - 12-Jun-2024 Grace Period: 31-Dec-2024
	Awaiting LA Download	Street, Bert (26-Jun-2020)	165.00	0.00	£1087.35	EYPP, IDACI	
Add Cł	Awaiting LA Download	Ugwu, Joan (06-Aug-2020)	165.00	0.00	£978.45	IDACI	

To amend or update an existing child's record, select the child's name; this will open the '**Child Details'** screen. Most of the information will be pre-populated, however please ensure that you complete or amend all relevant mandatory fields for a child record before you save again and submit.

The screen below will appear with four tabs as follows: 'Summary', 'Child Details', 'Parent/Carer Details', 'Funding Details' and 'Notes'.

Summary Tab: This is a view only screen which has the funding details for the child.

ary Estimates Actuals Adjustme e: Teddy Small DOB: 03 ary Child Details Parent / Care		Summary, Child Parent/Carer Deta Details, No	ils, Funding
Term Start Date Term End Date No of weeks attended Nominated for DAF	08-Jan-2024 26-Apr-2024 11.00 No	Funding Funded Hours Per Week Funded Hours for Term	15.00 165.00
Eligibility Start Date Eligibility End Date Grace Period End Date Eligibility last checked	10-Jul-2023 12-Jun-2024 31-Dec-2024 04-Apr-2024 13:29:34	Funding Amount @ Provider Rate Child Weightings	£968.55 £9.90
Provider Total Rate	£5.87	Funding Amount	£978.45
		Extended Funding	
		Funded Hours Per Week	15.00
		Funded Hours for Term	165.00
		Funding Amount @ Provider Rate Child Weightings	£968.55 £0.00
		Extended Funding Amount	£968.55

Child Details Tab: Please ensure that **all** mandatory fields marked ^{,*,} are complete and accurate.

mary Child Details Parent / C	arer Details Funding Details Notes		
Child Details		Update Address	
Forename*	Teddy		
Middle Name		Address	
Surname*	Small	Address Line 1*	Civic 3 And 4
DOB*	03-Aug-2020	Address Line 2	Civic Centre
Proof of DOB		Address Line 3	Station Road
Gender*	🗹 Male 🗆 Female	Locality	
Preferred Surname		Town	Harrow
Ethnicity*	Asian: Any Other Asian Backg 🗸	County	
SEN COP Stage*	No Special Educational need ~	Postcode*	HA1 2XY
	(<u></u>)		

Parent/Carer Details tab: Complete all section for parents/carers.

Home Forms Funding Suffici	ency		
Summary Estimates Actuals Adjustments	Eligibility Checker		
Name: Teddy Small DOB: 03-Au Summary Child Details Parent / Carer De			Working family eligibility: this is to check if they are eligible under
extended hours. Please ensure you input details for	es us to check whether the child is eligit all records that have given their permiss selected as per the usage of the details.	· · ·	working family criteria EYPP box: if you want us to check if the family is eligible for EYPP
Parent / Carer Details		Partner Details	
Forename	Рара	Forename	
Surname	Small	Surname	
DOB	01-Jan-1985	DOB	
Email		Email	
Contact Number		Contact Number	
NI or 🛛 NASS Number	SE824198C	□ NI or □ N	NASS Number
Tick to give consent to Eligibility Checking for	EYPPWorking Family Eligibility	Tick to give conse Checking for	nt to Eligibility 🔷 EYPP 🔾 Working Family Eligibility

Funding Tab: Complete all sections to advise of funding details. Please note:

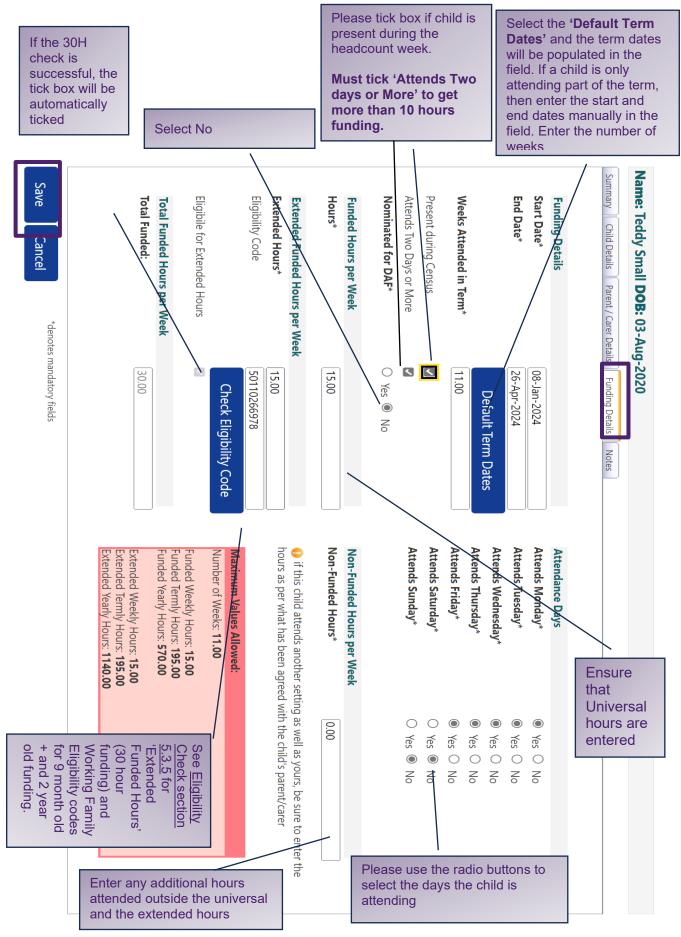
• **Start date**: If you have standard term dates that match the pre-set Harrow term dates then select the 'Default Term Dates' button which will then populate the current term dates into these fields.

If a child starts at your setting after the headcount week, then manually enter the dates from when the child starts to the end of the term.

- End date: enter the last day for the child in the current school term if they leave part way through the term.
- Weeks attended in term: only change the number of weeks that you wish to claim for the child should it be different to the pre-populated number of funded weeks in that term i.e. child starts after headcount week or leaving before end of term
- **Present during census**: tick this box for **all** children that you are making a claim for. You can claim for all children that are on roll or physically present at least one day during the headcount week
- Attends two days or more: tick this box if the child attends your setting for more that one day a week. Tick the appropriate days of the week that the child attends at your setting on the right hand side of the screen. You can only claim the full 15 hours funding for '9 months + and 2 year old funding' if this box is ticked.
- Nominated for Disability Access Funding (DAF): this must be 'No' even if you are claiming DAF for this child, this is for validation purposes. Please complete the DAF form (see Harrow Website) and attach a copy of the current DLA letter for the child before you send it by secure email (Microsoft Encryption or Password Protected document) to FIS. Please note that you can only claim DAF once per financial year.
- Universal hours: enter the universal hours ensure that you do not exceed the termly maximum hours. Where the child has been claimed for in the previous term, those hours will already be pre-populated in the current term, therefore, ensure that you amend the number of funded hours that the child is attending in the current term, if different.

If a child is attending your setting and is only accessing the extended hours only, then the universal entitlement field must be entered as '0'.

- Extended hours: if claiming extended hours enter this field ensure that you do not exceed the termly maximum hours. Please ensure that the Working Family Eligibility box on the Parent/Carer tab is ticked.
- **Expanded hours**: This is the 15 hours funding for working families of 9 Month + and 2 year olds. If claiming expanded hours for '9 month + and 2 year old funding' then enter this field and ensure that you do not exceed the termly maximum hours. Please ensure that the working Family Eligibility Box on the Parent/Carer Tab is ticked.
- **Non-funded hours per week**: enter any other paid hours that the child attends at your setting.



Select No for '**Nominated for DAF**', please complete the DAF form which can be found on <u>Harrow website</u>.

Notes tab

For New 2 Year Old Funding Claims (Not applicable for working family claims)

This is where you enter notes in this section specific to the child's claim i.e.

On the notes tab, you will need to indicate the evidence of new 2 year old funding such as:

Harrow Council Eligibility Letter	Please enter the date and reference Code of the letter e.g., April 2019
FIS Email	Please type the date the eligibility confirmation email was received e.g., Wed 15/05/2019 16:13
DLA Statement/EHC Plan Disability Living Allowance /Education Health Care Plan	Please type under which criteria the child is getting funding and email FIS a copy of the current DLA Statement or EHC Plan letter via secure email to FIS
CLA - Child Looked After	Please write the name of the Social Worker in order certify that they meet this criterion
Eligibility letter	Please email the evidence to FIS via secure email
Leaving before end of term	Please provide dates
Going on holiday – please provide dates	Please provide dates
Splitting hours between providers	Please provide attendance dates and name of other setting if known

Other notes for all funding claims:

This is where you enter notes in this section specific to the child's claim i.e.

Leaving before end of term	Please provide dates
Going on holiday – please provide dates	Please provide dates
Staggered entry to school reception	Please provide dates
Splitting hours between providers	Please provide attendance dates and name of other setting if known

Provider: Harrow Tea Home Forms Funding Sufficiency Summary Estimates Actuals Adjustments Eligibility Checker Name: June Gorman DOB: 18-Sep-2019 Notes Notes Summary Child Details Parent / Carer Details Funding Details Notes	row Teachers Centre Nursery achers Centre Nursery (Day Nursery)
Add a new note FIS confirmation email was received on: 05/04/2021 at 10:30pm	Notes History No Historical Notes
Save Cancel *denotes mandatory fields	

Select 'Save' button to update the record.

ary Child Details Parent / Carer D	etails Funding Details Notes		
Funding Details		Attendance Days	
Start Date*	08-Jan-2024	Attends Monday*	● Yes ○ No
End Date*	28-Mar-2024	Attends Tuesday*	● Yes ○ No
	Default Term Dates	Attends Wednesday*	● Yes ○ No
Weeks Attended in Term*		Attends Thursday*	● Yes ○ No
		Attends Friday*	● Yes ○ No
Present during Census	X	Attends Saturday*	○ Yes ● No
Attends Two Days or More		Attends Sunday*	○ Yes ● No
Nominated for DAF*	○ Yes ◉ No		
Funded Hours per Week		Non-Funded Hours per Wee	k
Hours*	15.00	Non-Funded Hours*	20.00
Extended Funded Hours per We	eek		setting as well as yours, be sure to
Extended Hours*	15.00	hours as per what has been ag	reed with the child's parent/carer
Eligibility Code	50095024107		
	Check Eligibility Code	Maximum Values Allowed:	
	5,	Number of Weeks: 11.00	
Eligibile for Extended Hours	2	Funded Weekly Hours: 15.00	
Total Funded Hours per Week		Funded Termly Hours: 195.00 Funded Yearly Hours: 570.00	
Total Funded:	30.00	- T	
	30.00	Extended Weekly Hours: 15.00 Extended Termly Hours: 195.0	
		Extended Yearly Hours: 1140.0	

Note that all mandatory fields need to be completed. If mandatory fields have not been completed, you will receive an error message on screen displaying the fields that require completion prior to saving.

Once saved	Summary Estimates Actuals Adjustm	ents Eligibility Checker					
/ou will be	Submit Actual: 2023-2024 S	pring - 3yr & 4yr O	Id Funding CHAN	GE			
aken back to	🛕 In grace period						
he 'Submit	Add Child Send Claim						
Actuals'	Status	Child	Funded Hours (inc Adj)	Extended Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	Eligibility Status
screen, which	• Unsubmitted Claim	Gorman, June (18-Sep-2019)	165.00	165.00	£1947.00	IDACI	09-Aug-2022 - 10-Mar-2024 Grace Period: 31-Aug-2024
vill now show	Ļ	Small, Teddy (03-Aug-2020)	165.00	165.00	£1947.00	IDACI	10-Jul-2023 - 12-Jun-2024 Grace Period: 31-Dec-2024
he revised	×	Street, Bert (26-Jun-2020)	165.00	0.00	£1087.35	EYPP, IDACI	
	×	Ugwu, Joan (06-Aug-2020)	165.00	0.00	£978.45	IDACI	
status of the							
child as	Add Child Send Claim						
Unsubmitted							

- Repeat this process for all existing children from the previous term who are already listed on the Provider Portal but still need to be re-submitted for the current term (if the child is no longer at the setting, please delete the child record and submit it).
- Please select 'Send Claim' button once all existing and new children are saved.

n grace period						
dd Child Send Claim						
Status	Child	Funded Hours (inc Adj)	Extended Hours (inc Adj)	Total Funding Amount for Term (inc Adj)	Child Weightings	Eligibility Status

Once you send claim, the status will show as **'Awaiting LA Download',** meaning that the claim has been sent to the LA.

Go to Funding - 'Actuals', select the required funding period. Select 'Add Child'

	it Actual: 2023-2024 Sprin	ng - 3yr & 4yr O	Id Funding CHAN	GE			
Add (Funded Hours	Extended Hours	Total Funding		
	Status	Child	(inc Adj)	(inc Adi)	Amount for Term (inc Adj)	Child Weightings	Eligibility Status
						IDACI	09-Aug-2022 - 10-Mar-2024

A new screen will appear with the following sub heading: Child Details, Parents/Carers Details and Funding Details. Please complete each tab with the information required.

Complete all mandatory fields marked '*' on all the tabs following the instructions above.

Note: that Parent/Carer details should be added for EYPP and 30 hours funding.

Enter th	e following:	Home Forms Funding Sufficient	ency		
A A	Child details Parent/Carer	Summary Estimates Actuals Adjustments Child Details Parent / Carer Details Fundir	Eligibility Checker		
	Details (required for 30 hours eligibility code	extended hours. Please ensure you input details for		sion to do so, as this ensures you receive	unding, and whether the child is eligible for the additional funding. Please also ensure
	validations, 9	Parent / Carer Details		Partner Details	
	valluations, 9	Forename		Forename	
	Month + &2 yo	Surname		Surname	
	working family	DOB		DOB	
	o ,	Email		Email	
	code entitlements	Contact Number		Contact Number	
	and EYPP eligibility	□ NI or □ NASS Number		□ NI or □ NASS Number	
	checks)	Tick to give consent to Eligibility Checking for	EYPP Working Family Eligibility	Tick to give consent to Eligibility Checking for	EYPP Working Family Eligibility
\succ	Funding details and				
	any		LL FIL		
		Save Cancel	is mandatory fields		
	Notes if applicable,				
	then save record.				

Repeat this process for all new claims for the term.

Please select 'send claim' button once all existing and new children are saved.

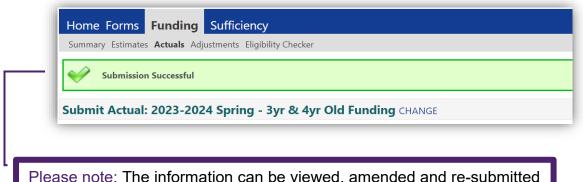
5.4.3.5 Finalising your headcount

Once you have been through the process of:

- Deleting those children who are no longer at your setting
- Updated the existing children who are on roll, and
- Adding new children at your setting claiming the funding

Then select the 'Send Claim' button to submit your claims.

A green bar will appear at the top of the screen to confirm the submission was successful.

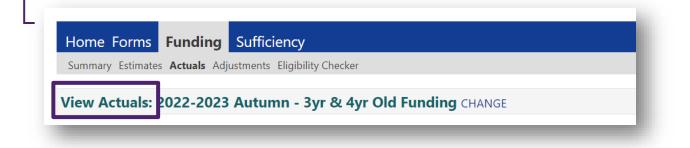


Please note: The information can be viewed, amended and re-submitted whilst the submission dates remain open for that term (see the Key Funding Dates in the Handbook for Providers.

Once the Actuals submission date has passed, the 'Actuals Screen' for that term will show 'View Actual' rather than 'Submit Actual' screen.

The '**View Actual**' screen is the summary of what was submitted for that term. Individual child records can still be viewed, but no further amendments can be made.

The final payments will be calculated based on those records which have been submitted for that term. For any adjustment claims after final submission date please email <u>fis@harrow.gov.uk</u>.



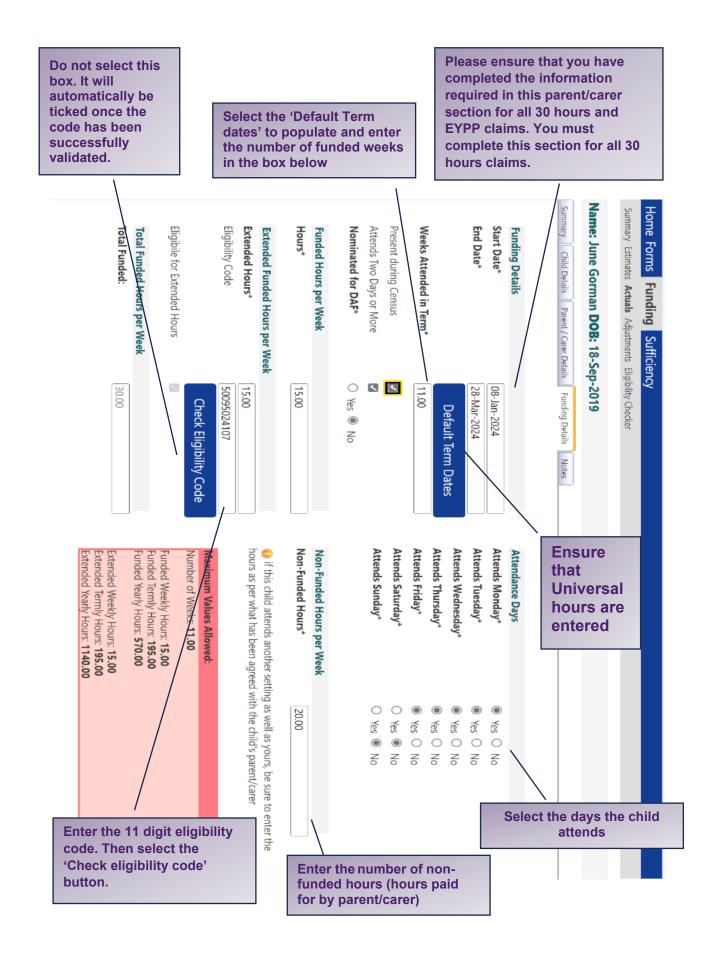
5.4.3.6 Providers Offering 30 hours Extended Entitlement Funding

Please see <u>section 5.4.5</u> for information on using the Working Family Eligibility Checker prior to adding a child's extended hours claims.

For those providers offering 30 Hours, you will have access to the following screen which will allow you to enter both Universal and Extended hours.

In order to make a 30 hour claim you must:

- Complete the 'Parent/Carer Details' tab
- Complete the 'Funding Details' tab'



Once you select the **'30 Hours Free Childcare'** button, if successful the box below will appear.

The system will be automatically populated with the information relating to the 30

The Eligibility Code has been found and eligibility for extended hours has been obtained.

hour code: 'Validity Start Date', 'Validity End Date' and the Grace period' for that child. **Repeat this process for every child you wish to claim 30 hour funding for in that term.**

If a child is within their grace period, the child's record will be flagged with a yellow exclamation icon. The applicable dates will be displayed in the '**Eligibility Status**' column and on your headcount page. The revalidation should take place before the Grace Period starts.

_	child Send Claim						
			Funded Hours	Extended Hours	Total Funding		
	Status	Child	(inc Adj)	(inc Adj)	Amount for Term (inc Adi)	Child Weightings	Eligibility Status
9 🔔	Status Awaiting LA Download	Child Gorman, June (18-Sep-2019)		(inc Adj)	(inc Adi)		Eligibility Status 09-Aug-2022 - 10-Mar-2024 Grace Period: 31-Aug-2024

5.4.3.7 Early Years Pupil Premium (EYPP)

EYPP information can be submitted for 9 Month +, 2 and 3 and 4 year old children if eligible (please refer to the <u>Handbook for Early Years Providers</u>. Details of the benefit claimant must be added on the 'Parent/Carer Details' tab. These details will then be used to check their eligibility.

ne: June Gorman DOB: 18-S	ep-2019					
nary Child Details Parent / Carer Deta	ails Funding Details Notes					
Entering Parent/Carer details enable extended hours.	es us to check whether the child is eligi	ble for Early Years Pupil Premium (EYPP)	funding, and whether the child is eligible for			
	all records that have given their permis elected as per the usage of the details		the additional funding. Please also ensure			
Parent / Carer Details		Partner Details				
Forename	Joan	Forename				
Surname	Ugwu	Surname				
DOB	12-Dec-1991	DOB				
Email		Email				
Contact Number		Contact Number				
NI or NASS Number	J\$495243D	□ NI or □ NASS Number				

Once EYPP is authorised, the Child record will display EYPP under the '**Child Weightings**' column (see example below) within the selected funding period. If eligible EYPP will be displayed see <u>Handbook for Early Years Providers</u> for further information.

la a	race	period						
N 9	ince.	Series -						
Add	Chi	ld Send Claim						
						Total Funding		
		Status	Child	Funded Hours (inc Adj)	Extended Hours (inc Adj)	Amount for Term (inc Adj)	Child Weightings	Eligibility Status
DA	n	Awaiting LA Download	Gorman, June (18-Sep-2019)	165.00	165.00	£1947.0	IDACI	09-Aug-2022 - 10-Mar-2024 Grace Period: 31-Aug-2024
0	っ	Awaiting LA Download	Small, Teddy (03-Aug-2020)	165.00	165.00	£1947.0	IDACI	10-Jul-2023 - 12-Jun-2024 Grace Period: 31-Dec-2024
0	3	Awaiting LA Download	Street, Bert (26-Jun-2020)	165.00	0.00	£1087.3	EYPP, IDACI	

5.4.4 Adjustments

The online adjustment is currently not available.

For children starting or leaving the setting after the given submission deadlines, for example:

- A child is attending less/more hours
- A child leaves the nursery mid-term
- Starts mid-term, etc.

Please email FIS <u>fis@harrow.gov.uk</u> using Microsoft encryption or password protected document for notification of those changes, so that any necessary adjustments to the funding for your setting can be made.

5.4.5 Eligibility Checker (9 Months + and 2 Year Old Working Families & 30 Hours Funding)

Before offering a place to parents/carers who qualify for 30 hours funding,9 Month + and 2-year-old working family funding, providers **must** first check that the eligibility code is valid and within the set dates of eligibility for the current term.

To validate the code prior to submitting a funding claim, providers will need the following information:

- Eligibility Code
- Child DOB
- Parent's National Insurance Number

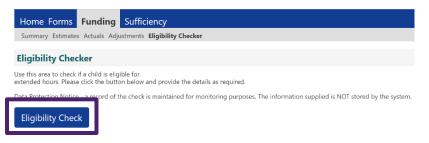
The eligibility Code: this is the 11-digit code issued to parents/carers by the HMRC

- **Code Start Date**: This is the date the parents/carers applied, and the code was issued.
- Code End Date: Parents/Carers deadline for reconfirming their eligibility.

Please note: Parents/Carers must reconfirm their eligibility every three months.

They should receive messages about reconfirming their eligibility in the 'secure messages' section on their HMRC childcare account or through email/text.

Grace Period End Date: This enables parents to retain their childcare for a short period (Grace Periods typically last until the end of term – 31st March / 31st August / 31st December) if they fall out of eligibility. If the parent's eligibility status has not reverted to 'eligible' after this date, then their funding will cease form the following term.



Select the **Funding Tab**, then Eligibility Checker. Then select on the 'Eligibility Checker' button

	Eligibility Check
	Please enter a valid Eligibility Code and Child Date of Birth, together with Parent/Carer Details. Partner Details are optional but if entered then all fields, except Forename, must be filled in.
	Eligibility Code*
	Child Date of Birth*
Complete all	Parent/Carer Forename
	Parent/Carer Surname
mandatory	Parent/Carer NI Number*
fields	Consent must be given for this 🛛 Eligibility Check
marked '*'	Partner Forename
markeu	Partner Surname
in each tab	Partner NI Number
	aenotes mana tory fields
	Submit Cancel

The screen above will appear. Then populate the fields marked "*' as without this the information will not be processed.

Once you select 'Submit' you should receive an outcome of whether they are eligible or not.



Please note, a child cannot start accessing the working family funding entitlement for the first time within their grace period (period between the validity end date and grace period end date) regardless if the code has been validated. Further information can be found in the <u>Handbook for Early Years</u> <u>Providers</u>

