

Harrow Safeguarding Adults Board (HSAB)



Minutes of Meeting - Wednesday 15th December 2021

HSAB Members	Organisation	Present
Samuel Abdullahi (SA)	Trading Standards (Brent and Harrow)	✓
Christine Asare-Bosompem (CA-B)	Harrow (NHS) Clinical Commissioning Group	✓
Kate Aston (KA)	CLCH NHS Trust	X
Cllr Simon Brown (Cllr B)	Elected Councillor (Portfolio Holder) - LBH	✓
Theo Baron (ThB)	RNOH (for Julie-Ann Dowie/Paul Fish)	✓
Paul Hewitt (PH)	Children's Services (LBH)	✓
Janet Herson (JH)	Lay Member of the HSAB	✓
Jeffery Jansen (JJ)	Business Intelligence (LBH)	✓
Jaya Karia (JaKa)	Westminster Drug Project	X
Jonathan Kilworth (JK)	Business Intelligence (LBH)	✓
Francis Kudjoe (FK)	London North West Hospitals NHS Trust	X
Barry Loader (BL)	Metropolitan Police	X
Koleen Logie (KL)	Probation Services)	✓
Nigel Long (NL)	Harrow Association of Disability (HAD)	X

Coral McGookin (CMcG)	Harrow Safeguarding Children's Board (HSCB)	✓
Anne Mosley (AMo)	Harrow Adult Social Services	✓
Chris Miller (CM)	Chair of the HSAB	✓
Angela Morris (AM)	Harrow Adult Social Services (LBH)	✓
Marie Pate (MP)	Healthwatch Harrow	X
Tanya Paxton (TP)	CNWL	X
Deven Pillay (DP)	Community Connex (previously Harrow Mencap)	✓
Adam Rowland (AR)	North West BCU (Met Police)	✓
Sylvia Sayiti (SSa)	London North West Hospitals NHS Trust	✓
Trish Stewart (TS)	CLCH NHS Trust	✓
Tina Smith (TS)	Age UK Harrow	X
Nesan Thevanesan (NT)	Housing (LBH)	X
Officers supporting the Board		
Sue Spurlock (SS)	LBH - Safeguarding Adults and DoLS Service	
Seamus Doherty (SD)	LBH - Safeguarding Adults and DoLS Service	

<p>1. Welcome/Introductions/Apologies</p>	
<p>Chris Miller welcomed everyone to the meeting; introductions were made and apologies given.</p>	
<p>2. Minutes of previous meeting: Minutes of the last two meetings – 7th July and 29th September 2021. Both agreed. All actions had been progressed.</p>	
<p>3. Matters Arising</p> <p>Abuse of older people living in their own home</p> <p>Due to the HSAB noting the high numbers of concerns about the abuse of older people living in their own home, the Board is trying to get Age UK involved as a substantive contributor. CM has written to Age UK but has not received a response. This is also part of an attempt to widen and refresh the membership of this Board.</p> <p>DP has followed up by speaking with the Chief Executive of Age UK. They have one of their staff allocated to safeguarding and they will ask her to attend the Board. DP will copy her details to CM.</p> <p>User Voices Project</p> <p>SD and DP met with Marie from Health Watch, Sona from MIND in Harrow, and Sharon from Harrow Carers. A form of words has been agreed that will be used as an advert and in internal publications for user groups and forums that the HSAB has access to. SD asked the HSAB members to advertise the project as well once we the final words have been circulated.</p>	<p>DP</p> <p>All</p>
<p>4. Performance at Quarter 2 – 2021/2022</p> <p>Jeffrey Jansen from the LBH Business Intelligence Team attended for this item and his presentation is an appendix to the notes of the meeting. There has now been an opportunity to benchmark against other local authority's data which is covered in the presentation.</p> <p>There was a lengthy and detailed discussion and it was agreed that the data is being developed in a very useful way. It was noted that the HSAB/HSCB QA sub-group continues to receive presentations from the Council's BIU team which allows for further useful analysis of the information.</p> <p>CLCH has done an audit of its safeguarding referrals and it was agreed that this would be usefully reported to the QA sub-group as the work covers more than one borough.</p>	

<p>Actions: CM to introduce TS to Neil Harris – chair of the QA sub-group</p> <p>JJ and JK to provide more information about whether other boroughs have seen an increase in abuse for people living in their own homes during 2020 – 2021.</p>	<p>CM</p> <p>JJ/JK</p>
<p>5. Appropriate Adult scheme update</p> <p>Kim Chilvers attended for this item.</p> <p>In April 2021, Harrow became part of the Pan London Appropriate Adults Scheme. Harrow has given a direct award to the appropriate adult scheme because it needs to be a non approved provider to qualify for the scheme. Harrow is one of three boroughs that fall within the BCU, the others being Brent and Barnet. Close working with Brent has taken place to ensure that services are aligned to make it a clear and easier referral pathway when somebody is in a custody suite and needs an appropriate adult. Unfortunately Barnet are not part of the Pan London scheme, but they use the same provider for their juveniles. A total of 184 hours of appropriate adult time was provided during the first 5 months. The majority of the appropriate adult time has been for vulnerable adults. It was mainly at Wembley Police Station for 178 hours. There have not been any complaints and it seems to be working well. A paper is being prepared for the Directors of Adult Social Services and Children’s Services to provide them with the background and give them options as to how to take this forward after the pilot period.</p> <p>AR commented that it would be difficult to assess any positive impact for Harrow vulnerable adults in custody as the two refurbished designated custody suites are now based at Wembley and Colindale. If they are full, people are then sent to Acton, Wood Green or other areas within the MPS.</p>	
<p>6. North West London Safeguarding Adults and Children and Children Looked After Annual Report 2020 – 2021</p> <p>The full report is attached with the notes of this meeting. CA-B asked that any queries are directed to herself or Sue Sheldon.</p>	<p>All</p>

<p>7. SAR “B” update</p> <p>CM introduced this item and gave a summary of the background to the case. The SAR process is looking at the difference between a learning difficulty and a learning disability and how this affects service users. The role of proper assessment in helping carers to be carers; adverse childhood experiences and how this impacts adults; multi-agency decision making and the difference between formal and informal mental capacity assessments. The professionals are keen to have some joint training or a multi-disciplinary event to explore how childhood experiences affect adults. A final draft report had been sent out with the agenda and CM asked that any comments about the report are sent to him by mid-January so that learning events can take place.</p>	<p>All</p>
<p>8. Adolescent Contextual Safeguarding Strategy/Practice Framework Proposal</p> <p>The proposal had been circulated with the agenda. Neil Harris was unable to attend the meeting and will be invited to present the adolescent contextual safeguarding strategy practice framework proposal in March 2022.</p> <p>AM commented that from the proposal it seems to require more than just a Council response, it is a partnership issue. It is incumbent on the partnership to ensure that responses are sustainable and to work with the right organisations with the right skills to make sure that we do not let individual citizens down by setting up a service that we would not be able to sustain. PH - the proposal went to the Safer Harrow Board this week. DP noted that the working group did not have a representative from the voluntary community sector who would bring some value to the group.</p>	
<p>9. LeDeR update at Quarter 2</p> <p>CA-B presented this item.</p> <p>In the last quarter, there have been 4 notifications. Out of the 4 notifications, one has been completed. There was an initial review and the areas of good practice included good multi-agency working, professionals using the hospital passport and there were discussions with the liaison service and the family. 2 of the notifications have yet to be completed. There have been improvements in practice which include infection prevention and control. Before January there was a gap with no Covid deaths. Local providers, NWL and CLCH have done a lot of training with staff and doctors and this is ongoing. Across the CCG there has been a lot of safeguarding level 3 training for staff and at least 250 GP’s have attended this training.</p>	

For annual health checks, in the last quarter, the expectation was a target of 44% and 30% was achieved. By March, the expectation is to have completed 75% and this is on track. Annual health checks have been discussed with GP's to look into the quality of the checks. During the pandemic there was a backlog of cancer screening, but now they are back to pre-pandemic numbers.

There was a lengthy discussion about this topic including inclusion of medication reviews in the annual health checks and questions about how much work needs to be done in prevention (e.g. the NHS England safe and wellbeing reviews programme) not just on cause of death.

10. Sub-group updates

Case Review Group

CMcG – this has been an incredibly busy year and the group is currently working on the action plan and dissemination of learning from SAR “A” and there are lots of combined issues for SAR “A” and SAR “B”. The intention is to combine this into a single learning event. Over the last year a quick learning sheet has been developed, to send out to all organisations along with lunchtime forums to get the message across. The programme of impact analysis has also started. Once the learning has been disseminated, there is follow up a few months later to look at how well the learning has been used in organisations. The group has been running quite a lot of rapid reviews and we give as much attention to issues for the parents as the children. A new referral for a SAR has been received, it is the tragic death of an adult who had substance misuse issues. She committed suicide and its understood that it may have been linked to some exploitation of her through cuckooing. This work will start in January with setting the terms of reference and asking for the right people with expertise to sit on that panel.

Learning & Development Sub-Group

CMcG – the conference planning group has organised the next joint conference on the 25 February 2022 around the topic of “safeguarding in a digital world”. Some good keynote speakers have been identified and there will be workshops. From the learning from SAR “A” a self-neglect and hoarding course has been adapted of equal interest to children services and other agencies.

Quality Assurance Sub-Group

CMcG - over the last year the group has been scrutinising the data sets from both the adults board and children's board. The data that JJ has presented today was scrutinised, we have a meeting tomorrow when this is on the agenda, so we will be following through on some of the actions raised.

The quality of the information from the business intelligence team has become stronger. The sub-group's work has been to oversee the Section 11 and Section 42 audit. This work was undertaken during the summer. It comes from the responsibility with the children's board to check that the statutory requirements for all agencies to safeguard are put in place and effective in all organisations. There is a similar responsibility under the Care Act. This was a collaboration between both boards. This year an online survey was set up for frontline practitioners to find out how well embedded those arrangements were and how well they had adopted it into practice. The questions were the same for adults and children's services with the aim to find out how well adult services were familiar with their own responsibilities but how they recognised their responsibility to children and vice versa. There was a better return rate from the children's services, but this could be because they are used to this kind of multi-agency auditing. The full report had been circulated with the agenda. The process will be repeated in a year's time.

11. Feedback from HSSP

CM – from the most recent meeting for the HSSP, we had some concerns about CAMHS waiting times, which does not affect the adult's board. CM told the HSSP that he wanted to do some scrutiny on workforce understanding of parental consent and duty to share information. Business development and case reviews were also discussed.

12. Updates from Member Organisations

RNOH - has appointed a new chief nurse who is starting in January and they also have a deputy chief nurse

CLCH – Katie Nash has joined CLCH, whose focus has been to put in some structure to define information sharing arrangements

LNWHT - doing well with training levels - 1, 2 and 3 and are fully compliant with level 4. Due to current winter pressures the hospital is at full capacity, which means the full capacity protocol is in place. There is a lot of information for staff on the intranet. There is a new mental health nurse in the emergency department

Adult Services (LBH) - responding to the increased number of cases for adult care in the community and offering support to the hospital to facilitate safe discharges.

<p>A lot of activity is taking place following the recommendations from SAR “A” and SAR “B”, including training around mental capacity and working with risk. The view is that adverse childhood experience training would be useful for adult staff.</p> <p>North West BCU (Met Police) - trying to get more partners into the police station who can advise and assist vulnerable victims, especially around domestic abuse. A hate crime unit has now been set up that specifically targets offenders around domestic abuse. AR has been in post since August</p> <p>Trading Standards - SA attended a meeting yesterday where there was a talk from the National Economics Crime Care Unit, who are a team of specialist advocates working with the City of London. Their aim is to support vulnerable people who have been the victim of fraud and cyber crime. SA will try and get some information to share</p>	
<p>12. AOB (urgent items only)</p> <p>None</p>	



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