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#### Cover image

Community Safety and Street Cleansing Teams at Rayners Lane Day of Action

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elcome to the latest Harrow People. This edition is bursting with news and features about where you live and the things we're doing to make it better.

I know that top of the things you want for your neighbourhood, is a place that's clean and safe, and it's my priority too. That's why we've been bringing the police, fire brigade and other agencies together with volunteers on days of action to tackle hotspot areas.

Rayners Lane was the latest neighbourhood to see intense coordinated action on issues including fly-tipping and antisocial behaviour - you can find out more inside.

I'm very grateful to everyone involved. The cooperation of local business is very welcome and it's also great to see volunteer groups and concerned residents getting involved.

We've made progress in this area but a lot remains to be done. More days and nights of action will follow, organised by the council's Community Safety team - of which Mark, this edition's cover star alongside Alan from the street

cleansing team, is a member. Thanks Mark!

Elsewhere in the magazine you'll find information on the launch of a new network of 'Safe Havens', to offer support to anyone who feels unsafe while out in the borough.

I'm pleased to announce extra help for our least well-off pensioners, whose lost Winter Fuel Payments we plan to replace. Find out more about this and other cost-of-livng help on pages six and seven.

There's also more support for young families, with an update inside on our work to turn our children's centres into family hubs, offering joined-up services to support health and wellbeing, and give our youngest residents the very best start in life.

Finally, I'd like to wish a very happy Diwali to all those celebrating.

Paul S. C) shorm

**Clir Paul Osborn** Leader of the Council, **London Borough of Harrow** 



## Tougher penalties for antisocial behaviour



We're taking tough action on things like littering, street-drinking, spitting in public and dog fouling.

Using additional powers, we're able to fine people who commit these kind of antisocial acts, as part of what's known as Public Spaces Protection Orders (PSPOs). We now have PSPOs in place across the borough. We've issued 865 fines from January to September this

And now, as part of our commitment to restore pride in Harrow, we've increased fines for a whole range of offences including:

- £1,000 for fly-tipping up from £400
- £500 for littering up from £150
- £600 for using an unlicensed household waste carrier – up from £400
- £500 for graffiti and flyposting up from £100.

## Time to apply for school place

If your child is due to start secondary school next year and you haven't already applied for a place, it's time to hurry.

If your child is in Year 6 you have until 31 October to submit your application for the September 2025 term.

With half-term looming, it's a good idea to get your application in as soon as possible to save yourself the heartache.

Haven't decided where to apply? Visit harrow. gov.uk/schooladmissions where you will find all the information you need about Harrow schools and how to apply, as well as open days and key

If your child does not live in Harrow, but you wish to apply for a Harrow school, please contact your child's local authority to make an application.



Two property owners had an unwelcome visit from planning enforcement officers when their illegal developments were taken down.

Both owners had built side extensions without the right permission. They were given ample time to remedy the breach or remove the buildings entirely but despite warnings they left the Local Planning Authority no option but to take down the unauthorised constructions.

Further properties were also visited and following pressure from officers, the owners themselves took the necessary steps to comply with the enforcement notices or carry out temporary remedial works before submitting for a revised scheme.



## Meet your match at job fair

Thinking of a career change? Come along to our job fair on 31 October, 10am – 1pm at Harrow College. Whether you are searching for a new job or looking to make a difference through volunteering, this fair will connect you with local employers and organisations.

There will be the chance to network with professionals and learn about job openings and volunteering opportunities.

It's always good to be prepared. Don't forget to update your CV, and match your skills and interests to your chosen career path. Search 'Harrow Jobs and Volunteering Fair' at Eventbrite. com to book your place, or scan

Get the latest news and events straight to your inbox Sign up at harrow.gov.uk/myharrownews

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the QR code.



## A place for all to find a friendly face

Our Community Hubs are a vital resource all year round.

Provided by a number of community, charity and faith organisations, they offer a welcoming space for Harrow residents to meet and make friends and join activities.

In winter additional warm hubs open up, with many providing delicious hot meals, exercise classes, health services and a place to socialise out of the cold.

→ Go to harrowgiving.org.uk/warmhubs to find a warm hub near you.



# Winter vaccines rollout underway

We are well into cold and flu season and it's vital to protect our most at-risk residents.

Free flu vaccines and Covid boosters are being offered to vulnerable groups including the over-65s, pregnant women and people with certain conditions. Check if you are eligible at nhs.co.uk and find your nearest provider. This year the NHS is also offering vaccines against Respiratory Syncytial Virus (RSV), for the first time, for at-risk groups including pregnant women and the over 75s.

Always get your vaccine information from trusted sources like the NHS or World Health Organisation.

## Replacing lost winter fuel payments

We're offering extra support to older people on low incomes who will miss out on a Winter Fuel Payment this year. The payment, which used to go to all people of state pension age, is now restricted to those that receive one of a range of benefits, including Pension Credit. The change was announced by the government after taking office

The council will make payments to more than 1,300 local pensioners who no longer qualify for a Winter Fuel Payment, though they receive Council Tax Support, a benefit to support low-income households.

this summer.

Each will receive £200, rising to £300 for the over 80s – the same amount as the Winter Fuel Payment. Qualifying households will receive further information through the post later this year.

Alongside this, the council will continue to encourage other pensioner households to make sure they are claiming everything to which they're entitled.

You can see whether your household will qualify for a Winter Fuel Payment at www.gov.uk/winter-fuel-payment or by calling 0800 731 0160.

Our work to support local pensioners this winter is part of a package of measures funded from nearly £1.5 million of government money committed to local cost-of-living projects.

The funding will also extend the help offered to families that receive free school meals to meet the cost of food outside of term time, and support care leavers moving into independent accommodation.

Money will also go to help clear rent arrears and support advice services.

## Energy experts who can drive down bills



The next time you get a visit from the doctor it could leave you with healthier finances.

The 'Green Doctors' service, managed by Groundwork London, offers advice and practical help to make homes more energy efficient.

Residents can get advice online, over the phone or arrange a house call from a qualified advisor. Their energy experts can identify causes of heat loss and make small changes such as installing draft excluders or advise on other improvements.

>> Visit harrow.gov.uk/energyadvice to find out more and book a consultation.

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## Creative corner taking shape in car park

Drive along Greenhill Way and you can't fail to see the new installation taking shape in a corner of the car park. Construction of a new creative hub is well underway which, when complete, will offer retail units, affordable workspace, community facilities and event space.

The work has been made possible with investment

from the government's Future High Streets Fund and will include improvements to the pedestrian access from Station Road, which will be made brighter, cleaner and safer.

The Hub is due for completion in December. Greenhill Way car park will continue to offer more than 200 spaces and one hour's free parking.

## Let's get digital: find a tailor-made course

Do you want to improve your digital skills? Learn Harrow offers a range of courses, some resulting in formal qualifications, that focus on developing practical skills relevant to employment and daily life. Whatever your motivation, you'll find a course that's right for you.

To help, Learn Harrow also offers a free two-hour assessment of your digital skills to help ensure that learning is tailored to your individual needs. There's support to overcome language barriers and build learners' confidence too. Find out more at learnharrow.ac.uk.





## 14 sites open doors to help protect women

ire Stations and libraries have stepped up to be among the borough's first Safe Havens.

The new scheme sees premises around the borough display the Safe Haven sticker in their windows to let people know they can find sanctuary there. So far 14 locations have signed up to the scheme, which is primarily aimed at women and girls but is open to all.

Staff at each location have taken training with the Safer Borough Network. They can provide a secure and safe place for anyone feeling scared, harassed or threatened, and signpost to transport or support services. They can also offer water, electricity and WiFi, and contact emergency services or family.

Simon Horn, recently appointed Borough Commander for Harrow, said: "We are proud to be the first fire stations in London to support the Safe Haven initiative. Working in partnership with the Council enables us to contribute to the safety of our community, particularly women and girls, who

have been identified as needing this support".

The scheme was introduced following our Safer Spaces Survey, which asks residents to give feedback on areas where they feel safe or unsafe in the ough, part of the Council's commitment

borough, part of the Council's commitment to ending violence against women and girls.

>> Visit harrow.gov.uk/safehavens to find the full list of locations, or if you are a business interested in becoming a Safe Haven.

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ou report it, they fix it. Potholes – they're a nuisance. The good news is we have put in a further £6 million towards the borough's road resurfacing programme.

You may have seen the new innovative machines in action like the JCB Pothole Pro, pictured. Now we are pleased to introduce our new pothole squad who are helping tackle potholes and defects more efficiently.

They attend to your pothole reports as well as fix those potholes they see on

their routes across the borough. Last year more than 1,500 potholes were repaired in Harrow. This new boost will complement the additional funding and road resurface works already planned.

Harrow's 457km of road network and 935km of footways have been assessed for damage and defects. The most urgent defects will be prioritised for repair first.

If you've seen a pothole that needs fixing, report it at harrow.gov.uk/potholes





## **SCHOOL ADMISSIONS**

### IMPORTANT INFORMATION

Children who are due to start in primary / secondary school in September 2025



Primary School Children born between 1 September 2020 and 31 August 2021

You need to apply for a reception place.

Online at www.eadmissions.org.uk

CLOSING DATE FOR APPLICATIONS: 15 JANUARY 2025



Secondary School children born between 1 September 2013 and 31 August 2014
You need to apply to transfer to secondary school.

Online at www.eadmissions.org.uk CLOSING DATE FOR APPLICATIONS: 31 OCTOBER 2024\*

Applying online is easy and you get an instant acknowledgement of your application. You will also receive the outcome of your application by email on offer day.

For details go to www.harrow.gov.uk/schooladmissions

\* We strongly recommend that you submit your secondary application by Friday 25 October 2024, as this is the Friday before half term

For help and advice on how to complete your application email schooladmissions@harrow.gov.uk

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#### **Harrow's Heroes**



**Bringing People Together** Cathy Kim Presented by Reema Mavani, McDonald's South Harrow



**Outstanding Young Person** Joshua Patel Presented by Gurjeet Dhillon Managing Director, Campaignmaster



**Extraordinary Achievement** Casey Dalton Presented by Cllr Paul Osborn, Leader, London Borough of Harrow



**Lifetime Achievement** Paul Turner Presented by Anthony Kirkby, Director Project Management, Civica



**Pride in Harrow** Harrow Parks Forum Presented by James Mayo, Account Manager, Version 1



**Supporting Vulnerable People** Grace Kelly-Graham Presented by Alex Dewsnap, Managing Director, London Borough of Harrow



**Good Neighbour David Woon Soong** Presented by Cllr David Perry, Leader of Harrow Labour Group

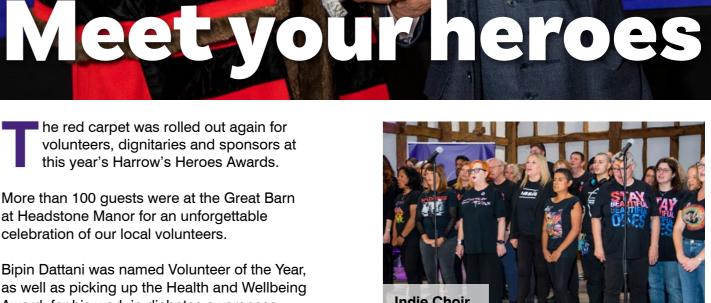


**Contribution to the Community** Chandni Palan Presented by Dhruy Kanabar

from Truth Real Estate



Team of the Year St Luke's Hospice Bereavement Support Service Volunteers Presented by Alex Buckmire and Rachel Wright, Voluntary Action Harrow and Harrow Giving



Bipin Dattani collects his award from Mayor of Harrow Cllr Salim Chowdhury

Indie Choir "This means a lot to me. Diabetes is prevalent in Harrow, and I am passionate about making sure people have access to information and advice that helps them manage their health. I'd like to congratulate everyone - it was a great pleasure

Local group Indie Choir rounded off the evening with a special performance including David Bowie's Heroes.

to meet many worthy finalists and to see their

#### Thank you to our event sponsors:













helping others to learn.



he red carpet was rolled out again for volunteers, dignitaries and sponsors at

this year's Harrow's Heroes Awards.

More than 100 guests were at the Great Barn

Bipin Dattani was named Volunteer of the Year, as well as picking up the Health and Wellbeing

Bipin developed the Diabetes Community Club

well as delivering classes for digitally excluded

90-year-old resident has now become competent

people, helping them support each other and

with technology since joining his group and is

Bipin, who was presented with his award by the

Mayor of Harrow Cllr Salim Chowdhury, said:

manage their own health. One of whom, a

to educate people on managing diabetes as

Award, for his work in diabetes awareness.

at Headstone Manor for an unforgettable

celebration of our local volunteers.



work recognised."







# Family connection



place where families feel connected and have better access to services is now closer to home. Our children's centres have been transformed into family hubs where health and care practitioners are available to help alongside voluntary services.

It means we are going into our communities to support parents and children in need of support. It also allows early intervention which could help resolve issues without having to go through costly referral routes.

Hillview, Gange, and Elmgrove children's centres are part of the family hub model, along with The Wealdstone Centre which supports ages 9 to 19, and up to 25 for those with disabilities.

The hubs are already making a difference to parents and carers. They offer services for families, babies, children, and young people - and also those with special education needs and disabilities.

Services include talk and play sessions, family rooms, health visiting, maternity support, parenting advice and support, and informative sessions on health and well-being. You can also get two-year checks for your child, or find groups for weaning, fathers, speech and language advice, cooking classes and sensory rooms.



Allen Titus who leads the 'Stories Come Alive' session at Hillview said: "The parents love it and it really helps the children's behaviour. It gives them some time out to get know other parents and share information with them."

Mum Zahra said: "It has helped with my son's

confidence and I can do the activities with him. He loves coming and they always give me good advice."

>> Visit harrow.gov.uk/childrens-social-care/ early-support-hubs or look for Harrow Children's Centres on Facebook to find out more.



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# GET VACCINATED. GET WINTER STRONG.



## Flu and Covid-19 can be serious.

People most at risk of serious illness are invited to get a free Covid-19 and/or flu vaccine to protect against these viruses over the colder months

Those over 75 and people more than 28 weeks pregnant can also have their **RSV vaccine** this winter.

To check your eligibility, visit: nwlondonicb.nhs.uk/winter



Poets Corner will deliver more than a thousand new homes

Poets in motion

## A new neighbourhood in the heart of Harrow

he regeneration proposals for a new neighbourhood on Council-owned land are now available for residents to share their views.

Poets Corner will deliver much-needed new homes (around 1,100) for Harrow and create generous areas of new public space for local people.

The buildings will be carefully designed to reflect the character of the surrounding streets with new green spaces and improved walking routes through the site to and from the train station as well as shops, cafés and workspace.

New green spaces will be open to everyone with play areas for new residents and surrounding families.

Commercial space will bring opportunities for new shops, a cafe or small restaurant, nursery and workspace. We are also looking to secure a new doctors' surgery on the site. A new primary school is also planned for the nearby Harrow View area.

A planning application will be submitted in late 2024 to redevelop the site of the old civic centre on Station Road. This community consultation will gather views to help shape the plans.

>> Take part at https://poetscorner.commonplace.is







## Share your views - online or in person

Join an information session with updates on design proposals:

Thursday 7 November, 2-7pm

■ Harrow Leisure Centre, Christchurch Avenue, Harrow HA3 5BD

Tuesday 12 November, 6.30-7.30pm

■ Virtual engagement event via Zoom. Book online on the Commonplace site, Have your say tab.



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## **Day of Action**



# A piece of the action

nother successful Day of Action saw council, police, fire brigade and other local partners take part in a coordinated effort to clean up Rayners Lane.

We spoke to people on the street and knocked on doors to follow up on complaints and concerns including fly-tipping and antisocial behaviour. Trading Standards officers dropped in on businesses and the Conversation Café popped up outside the station to offer cuppas, advice and support. Police stopped vehicles with outstanding violations.

We were also very happy to be joined by council social workers, who chatted with kids on the way home from school about safety and what to do if they felt threatened.

More than a dozen complaints of antisocial behaviour were investigated, 14 cars were stopped for outstanding violations, and one vehicle was seized for driving without insurance. The anti-fraud team inspected blue badges, with two suspected cases of fraud found, and one arrest was made for a visa violation.

All this was in addition to many cups of tea and constructive chats had with the Conversation Cafe team.

Our thanks go to all the teams who helped make the day a great success.











Have an event to promote? Email communications@harrow.gov.uk

#### **HARROW ARTS CENTRE**

www.harrowarts.com

#### **Minny Stynker**

- 1 November | 11am and 2pm | £9 | Ages 4+
- A magical theatre show for children. In a new city, all alone, one night Kit starts to draw. But when the scribbles on the page turn into a life of their own, all the adventure unfolds.

#### **The Indians Are Coming**

10 November | 7.30pm | £21 | Ages 18+

■ Round up your friends for an uplifting night of laughter. Acts include Tommy Sandhu, Sinthujha Kumarasamy, Raj Poojara and British Comedian of the Year Semi Finalist Preet Sinah.

#### **The Pantomime Adventures** of Peter Pan

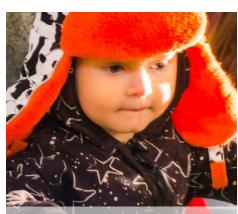
7 – 29 December

■ A limited number of £5 tickets for The Pantomime Adventures of Peter Pan are available for residents receiving benefits. Complete the short form online to book.

#### **HEADSTONE MANOR & MUSEUM**

www.headstonemanor.org

**Dracula: The Undead Diva** 



To the manor born: Toddlers prepare to take over Headstone **Manor and Museum** 



31 October | 10.30am and 1.30pm | £8 | Ages 3+

■ Count Dracula has a thirst... for fame, fortune and musical stardom. This laugh-out-loud Halloween pantomime combines the spooks of All Hallow's Eve with panto mayhem.

#### **Toddler Takeover Day**

18 November | 11am - 2.30pm Free

A day for under-fives to take over the running of Headstone Manor and Museum. Toddlers will have the chance to be security guards, archaeologists, curators and more.

#### **HEATH ROBINSON MUSEUM**

www.heathrobinsonmuseum.org

#### **Fantastic Beasts and How to Draw Them**

30 October | 10.30 – 12pm | £10 | For ages 4 to 8

■ Younger children can explore the art of monster designs in this Halloween drawing session and make their own creepy creature.

#### **Ghastly Ghouls**

31 October | 2pm - 4.30 pm | £15 | For ages 8+ ■ A great workshop

for children to unleash their Halloween creativity. They can sculpt a full-sized ghoul mask using mod rock and create a scary character.

#### **Exhibition: The Art of Sidney** H. Sime, Master of Fantasy

On now until 5 January 2025 | Included in museum entry fee ■ Sidney Sime was a painter, illustrator and caricaturist. His work, although influenced by Aubrey Beardsley and Japanese prints, was truly original. After the Great War Sime devoted much of his time to rendering his fantasies in large oil paintings, a number of which are shown at

#### **HARROW LIBRARIES**

www.harrow.gov.uk/libraries

#### Diwali craft

the museum.

9 November | 2.15pm - 3.15pm | Roxeth Library | For ages 4 – 10

In the spirit of Diwali, a celebration of new beginnings, light and good over evil, little one's can make a lantern to light up their homes. Booking required.

#### **Community events**

#### Sing Mozart's Requiem with Harrow Choral Society

2 November | 11 – 5pm | St Albans Church Hall, North Harrow, HA2 7PF | £25 adults ■ All singers are welcome, whether or not you have sung this before. Tea and coffee will be provided.

#### Landline digital switchover

26 November | 10.30am -4pm | Pinner Library, HA5 5NQ

27 November | 10.30am -4pm | Greenhill library, HA1 1GX

■ The UK's telephone network is changing, with a switchover to digital services planned before the end of 2027. If you'd like to find out more, speak to a BT advisor at one of their dropin events. Find out more by searching 'Harrow's Digital Infrastructure' on our website.

#### **Christmas in Harrow Town Centre Festive Fun** Day

30 November | 11am to 8pm A packed day of family entertainment. Live acts and carol singers, Santa's

grotto, snow globe, laser show and the Christmas tree light switch-on.

#### **Harrow Choral Society's Christmas Celebration**

14 December | 5.30pm | Harrow School, 5 High St. HA1 3HP | £25 adults

Join Harrow Choral Society for their annual festive concert of carols, readings and brass ensemble performances. All details on www.harrowchoral. org.uk

#### Market on St Ann's Road

14 and 15 December 11am to 7pm

■ Christmas market with a selection of arts, crafts and street food.

#### Jack and the Beanstalk

14 December, 3pm and 7pm 15 December, 11am and 3pm | The Ryan Theatre, 5 Yew Walk, Harrow, HA1 3EJ

■ It's the pantomime you've all "bean" waiting for! The Hill Players will give two performances. Book tickets at ticketsource.co.uk/hillplayers

#### Remembrance Sunday **Parade**

10 November | Harrow town centre | 10am

Join us for our Remembrance Sunday Parade, which will end at Harrow War Memorial with a service and wreath-laying. We will observe a two-minute silence at 11am to remember our servicemen and women.

#### **Bonfire Night craft**

2 November | 3 – 4pm | Wealdstone | For ages 5 – 8 ■ Children can make and decorate paper rockets for Bonfire Night. Booking required.

#### Rhyme time

12 and 14 November | 10.30 -11am | Pinner | For under 5s ■ Special rhyme time session to celebrate Nursery Rhyme Week

#### **HARROW LEISURE CENTRE**

www.everyoneactive.com

#### **Active Community Mondays**

Mondays, 10am – 12pm Active social sessions for older adults including Qi-Gong, mobility exercises, short tennis, badminton and pickleball. After all that exercise, enjoy a break with

refreshments, board games and chit chat.

#### **Good Boost**

instructor.

Wednesdays | 1pm - 2pm | Hatch End Swimming Pool A therapeutic aquatic exercise programme for people with musculoskeletal conditions that can help improve mobility with support from an

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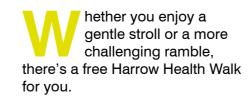
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A fifth of the borough is parkland or open space, so there is plenty to explore. There's a walk every day of the week, whatever the weather, for all ages and abilities - including those using pushchairs and wheelchairs.

Walks are graded for difficulty and range from flat to tougher terrain, while some include additional activities like yoga and

Alan, a regular on the weekly Elliot Hall Surgery walk, said: "It's fabulous. It gets people out, it

gets people talking, it gets people exercising. It's a great idea."

Walking has proven to improve your physical and mental health, and just being outdoors in nature can make people feel better.

Each Harrow Health walk is run by a fully qualified leader, who will



soon help you feel comfortable and answer any questions. You don't need any experience or special clothing. Just dress for the weather, wear sensible shoes and bring snacks and water.

Health

Walk regular Sandie said: "I love our walks, I love the farm, I love the view, I love the company, I love our cows!"

Walk leader Ruth Simon said: "I've got a wonderful group of friends out of it. They've become really good close friends and new people who come every week become new friends."

Want to try a walk? Find one for you, including wheelchair and pushchair accessible walks, at harrow.gov.uk/walk



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