

London Borough of Harrow

Application for Business Rates Retail, Hospitality and Leisure Relief 2025-26

1. Account details for which relief is being claimed:

Account number:	
Ratepayer Name:	

2. Property for which relief is being claimed:

Property Address:

3. Please confirm how the property is being used:

.....

4. I can confirm that my property/properties is/are wholly or mainly used for one of the categories listed in Appendix A.

5. If your property is not used for one of the purposes listed in Appendix A to this application, but you believe that you may still qualify for the relief, please detail below the type of business that is conducted from the property (the Council may wish to inspect your property to clarify this).

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.....

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6. Has your company or business received Retail, Hospitality and Leisure Relief of more than £110,000 for the Financial Year commencing 1st April 2025 to 31st March 2026. Y/N

7) Has your company or business received Retail, Hospitality or Leisure Relief (or any other Local Authority subsidies) of more than £315,000 in the past three Financial Years (i.e. 2023/24, 2024/25 and 2025/26). Y/N

8) Please list below the amounts of Retail, Hospitality and Leisure Relief (RHL) or other subsidies received from any Local Authority in the years 2023/24, 2024/25 and 2025/26.

Value of RHL Relief in £'s	Value of other subsidy received in £'s	Property Address to which the RHL or other subsidy amount relates	Name of Local Authority awarding the RHL or subsidy

Declaration:

I agree that should my companies circumstances change such that it no longer meets the qualifying criteria or would be entitled to a reduced amount of relief that I will notify London Borough of Harrow within 21 days so that my companies award can be reviewed from the date the change occurred. (You can do this by submitting these details using our evidence upload link at www.harrow.gov.uk/brateseevidence)

By signing this form, I agree that the information contained within it is true and correct to the best of my knowledge and belief. I understand that wilfully making a false statement on this application form is an offence and may result in legal proceedings being taken against me.

I understand that I must continue to make payments of my company's Business Rates, as shown on my most recent Business Rates bill until such time as a revised notice is received. I further understand that making this application, does not mean that my companies Business Rates payments should cease or be reduced.

I understand that the authority is required by law to protect the public funds it administers and that it may share information provided with other Bodies responsible for auditing, or administering public funds, or, where undertaking a public function, in order to prevent and detect fraud. I also understand that the Authority may share information provided to a Specified Anti-Fraud Organisation (SAFO) for the purposes of preventing and detecting fraud. (For further details on this, please visit www.harrow.gov.uk/privacy and select Corporate Anti-Fraud Team).

I confirm that I am authorised to sign on behalf of (Insert name of Business): _____

Name (in Block Capitals)

Signature

Date

Role/Relationship to Ratepayer

*Telephone

* Email

***There is no legal obligation to provide the above information but it may help to speed up your application in the event of clarification or further information being required.**

Please return this application by uploading the completed form at

www.harrow.gov.uk/bratesevidence

Or return by post to Harrow Council, PO Box 731, Harrow, HA1 2DT

For full information about this relief policy, please visit our pages at

www.harrow.gov.uk/bratesrelief

Appendix A 2025/26 Retail, Hospitality and Leisure Rate Relief Scheme

Hereditaments that meet the eligibility for Retail, Hospitality and Leisure scheme will be occupied hereditaments which meet all the following conditions for the chargeable day:

- a) they are wholly or mainly being used:
 - i. as shops, restaurants, cafes, drinking establishments, cinemas or live music venues
 - ii. for assembly and leisure; or
 - iii. as hotels, guest & boarding premises or self-catering accommodation
- b) We consider shops, restaurants, cafes, drinking establishments, cinemas and live music venues to mean the following:

i. Hereditaments that are being used for the sale of goods to visiting members of the public:

- Shops (such as: florists, bakers, butchers, grocers, greengrocers, jewellers, stationers, off licences, chemists, newsagents, hardware stores, supermarkets, etc)
- Charity shops
- Opticians
- Post offices
- Furnishing shops/ display rooms (such as: carpet shops, double glazing, garage doors)
- Car/ caravan show rooms
- Second-hand car lots
- Markets
- Petrol stations
- Garden centres
- Art galleries (where art is for sale/hire)

ii. Hereditaments that are being used for the provision of the following services to visiting members of the public:

- Hair and beauty services (such as: hairdressers, nail bars, beauty salons, tanning shops, etc)
- Shoe repairs/ key cutting
- Travel agents
- Ticket offices e.g. for theatre
- Dry cleaners
- Launderettes
- PC/ TV/ domestic appliance repair
- Funeral directors
- Photo processing
- Tool hire
- Car hire

iii. Hereditaments that are being used for the sale of food and/or drink to visiting members of the public:

- Restaurants
- Takeaways
- Sandwich shops
- Coffee shops
- Pubs
- Bars

iv. Hereditaments which are being used as cinemas

v. Hereditaments that are being used as live music venues:

- Live music venues are hereditaments wholly or mainly used for the performance of live music for the purpose of entertaining an audience. Hereditaments cannot be considered a live music venue for the purpose of business rates relief where a venue is wholly or mainly used as a nightclub or a theatre, for the purposes of the Town and Country Planning (Use Classes) Order 1987 (as amended).
- Hereditaments can be a live music venue even if used for other activities, but only if those other activities (i) are merely ancillary or incidental to the performance of live music (e.g. the sale/supply of alcohol to audience members) or (ii) do not affect the fact that the primary activity for the premises is the performance of live music (e.g. because those other activities are insufficiently regular or frequent, such as a polling station or a fortnightly community event).
- There may be circumstances in which it is difficult to tell whether an activity is a performance of live music or, instead, the playing of recorded music. Although we would expect this would be clear in most circumstances, guidance on this may be found in [Chapter 16 of the statutory guidance \(https://www.gov.uk/government/publications/explanatory-memorandum-revised-guidanceissued-under-s-182-of-licensing-act-2003\)](https://www.gov.uk/government/publications/explanatory-memorandum-revised-guidanceissued-under-s-182-of-licensing-act-2003) issued in April 2018 under section 182 of the Licensing Act 2003.

c) We consider assembly and leisure to mean:

i. Hereditaments that are being used for the provision of sport, leisure and facilities to visiting members of the public (including for the viewing of such activities):

- Sports grounds and clubs
- Museums and art galleries
- Nightclubs
- Sport and leisure facilities
- Stately homes and historic houses
- Theatres
- Tourist attractions
- Gyms
- Wellness centres, spas, massage parlours
- Casinos, gambling clubs and bingo halls

ii. Hereditaments that are being used for the assembly of visiting members of the public:

- Public halls
- Clubhouses, clubs and institutions

d) We consider hotels, guest & boarding premises and self-catering accommodation to mean:

i. Hereditaments where the non-domestic part is being used for the provision of living accommodation as a business:

- Hotels, guest and boarding houses
- Holiday homes
- Caravan parks and sites

To qualify for the relief, the hereditament should be wholly or mainly being used for the above qualifying purposes. In a similar way to other reliefs (such as charity relief), this is a test on use rather than occupation. Therefore, hereditaments which are occupied but not wholly or mainly used for the qualifying purpose will not qualify for the relief.

The list set out above is not intended to be exhaustive as it would be impossible to list the many and varied retail uses that exist. There will also be mixed uses. However, it is intended to be a guide for Harrow for the purposes of the scheme. Particular properties not listed but broadly similar in nature to those above may be considered eligible for the relief, however any decision by Harrow will be final.

1. Exclusions

The list below sets out the types of uses that the Government, and therefore Harrow, does not consider to be eligible to this and which will not be eligible to apply under Harrow's scheme. Any properties similar to those below will therefore also not be eligible for the relief under Harrow's local scheme.

i. Hereditaments that are being used for the provision of the following services to visiting members of the public:

- Financial services (e.g. banks, building societies, cash points, bureaux de change, short-term loan providers, betting shops)
- Medical services (e.g. vets, dentists, doctors, osteopaths, chiropractors)
- Professional services (e.g. solicitors, accountants, insurance agents/ financial advisers, employment agencies, estate agents, letting agents)
- Post office sorting offices

ii. Hereditaments that are not reasonably accessible to visiting members of the public.

Additionally, no applications shall be awarded a reduction under this scheme where they relate to Advertising Rights, Car parks and car park spaces, Communication stations and masts, Show flats, land used for storage, and properties in the process of being redeveloped for domestic use; as these hereditaments are also specifically excluded under this scheme.

Appendix B 2025-26 Retail , Hospitality and Leisure Rate Relief Policy

In line with the conditions set by the government, a ratepayer may only claim up to £110,000 of support under the 2025/26 Retail, Hospitality and Leisure Relief Scheme for all of their eligible hereditaments. This cash cap applies at a Group company level (so holding companies and subsidiaries cannot claim up to the cash cap for each company) and also to organisations which, although not a company, have such an interest in a company that they would, if they were a company, result in its being the holding company.

Furthermore, the Retail, Hospitality and Leisure Relief Scheme is subject to the Minimal Financial Assistance limits under the Subsidy Control Act. This means no recipient can receive over £315,000 over a 3-year period (consisting of the current financial year and the 2 previous financial years). Any other subsidies claimed under the Minimal Financial Assistance or small amounts of financial assistance limit over the three year period should be counted.

Therefore, to claim the Retail, Hospitality and Leisure relief you must not have exceeded either the £110,000 cash cap for 2025/26 or the Minimal Financial Assistance limit of £315,000 over 3 years (including 2025/26). Further details of the cash cap and subsidy control can be found at: <https://www.gov.uk/guidance/business-rates-relief-202526-retail-hospitality-and-leisure-scheme>